

# **ITPO**

Established under the aegis of Department of Commerce, Ministry of Commerce & Industry Government of India

ITPO/ITSD/2025/EIS

# **REQUEST FOR PROPOSAL**

# For

# Study of Economic Impact and its Contribution to the GDP by MICE Events at Bharat Mandapam

14th October 2025

(Bharat Mandapam, New Delhi-110001)

Email: abhishekchauhan@itpo.gov.in

Website: <a href="http://www.indiatradefair.com">http://www.indiatradefair.com</a>

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### **DISCLAIMER**

- 1. The information contained in this Bid document or subsequently provided to Bidders, whether verbally or in documentary form or otherwise by or on behalf of India Trade Promotion Organisation (ITPO), or by any of its employees, is provided to bidders on the terms and conditions set out in this Bid document and such other terms and conditions subject to which such information is provided.
- 2. The Bid document is neither an agreement nor an offer by ITPO to prospective Bidders or any other person. The purpose of this Bid document is to provide interested parties with information to assist in the formulation of their proposals for selection pursuant to this Bid. The assumptions, assessments, statements, and information contained in this Bid document may not be complete, accurate, adequate, or correct and each Bidder should conduct its own investigations and analysis and should check the accuracy, adequacy, correctness, reliability and completeness of the assumptions, assessments and information contained in this Bid document and obtain independent advice from appropriate sources.
- 3. ITPO, or its employees, make no representation or warranty and shall have no liability to any person, including any Bidder, under any law, statute, rules or regulations or tort, principles of restitution or unjust enrichment or otherwise for any loss damages, cost or expense which may arise from or be incurred or suffered on account of anything contained in this Bid or otherwise, including the accuracy, adequacy, correctness, reliability or completeness of the Bid any assessment, assumption or information contained therein or deemed to form part of this Bid document.
- 4. ITPO may in its absolute discretion, but without being under any obligation to do so, update, amend or supplement the information, its assessment or assumptions contained in this Bid document. Such changes shall be intimated to all the Bidders. In case additional period for submission, if required due to such amendments, is necessitated the same shall be intimated to all the Bidders.
- 5. The issue of this Bid document does not imply that ITPO is bound to select or to appoint any Bidder for the contract and it reserves the right to reject all or any of the Bidders without assigning any reasons whatsoever.
- 6. ITPO reserves the right not to proceed with the Bidding Process any time or stage, without notice or liability, and to reject any or all Bid(s) without assigning any reasons whatsoever.

#### 1. Letter of Invitation

#### 1.1 Invitation

India Trade Promotion Organisation (ITPO) invites proposal for Study of Economic Impact and its Contribution to the GDP by MICE Events at Bharat Mandapam. The objective of this study is to deliver an evidence-based economic impact study of MICE Events at Bharat Mandapam, India Trade Promotion Organisation (ITPO). This study will quantify the direct, indirect, and induced economic contributions of events hosted at Bharat Mandapam, using two anchor events — AAHAR and BHARAT TEX — as the foundation for modelling. It will enablement also assess trade outcomes, facilitate global benchmarking, and support ITPO's engagement with public stakeholders.

#### 1.2 Background

ITPO, established under the aegis of Department of Commerce, Ministry of Commerce and Industry, Government of India. ITPO is committed to showcase excellence achieved by the country in diverse fields especially trade and commerce. Its mission is to promote, facilitate, encourage, and coordinate various activities and programme to enhance India's share of exports. The organisation provides a wide spectrum of services to trade and industry and acts as a catalyst for growth of India's trade and commerce.

#### 1.3 Objectives

The RFP has been issued by India Trade Promotion Organisation("ITPO") for inviting bids for Study of Economic Impact and its Contribution to the GDP by MICE Events at Bharat Mandapam. The selection of the successful Bidder will be as per Quality and Cost Based Selection (QCBS) process.

The RFP has been divided in 4 sections.

Section 1: Letter of Invitation

Section 2: Data Sheet

Section 3: Instruction to Bidders

Section 4: Terms of Reference

The RFP document, notices and any clarifications/ corrigenda will be published only on Central Public Procurement Portal (www.eprocure.gov.in), ITPO website and website of Department of Commerce for wide publicity.

Issuing Authority: India Trade Promotion Organisation

# 2. Data Sheet

S.No.	Description	Detail		
1.	Name of Work	Study of Economic Impact and its Contribution to the GDP by MICE Events at Bharat Mandapam		
2.	Contact Person	Mr. Abhishek Chauhan, Senior Manager IT (ITPO) Emails:  • abhishekchauhan@itpo.gov.in • computerdiv@itpo.gov.in		
3.	Tender Fee	Rs. 2000 excludir	ng GST	
4.	Earnest Money	Rs. 2,00,000/- or equivalent in foreign currency  Which shall be refunded after submission of Performance Guarantee by the Selected Bidder.  In respect of other Bidders, it shall be refunded immediately after the letter of appointment to the selected bidder.  Rs. 2,00,000/- is required to be paid through DD/RTGS/NEFT etc.		
5.	Performance Guarantee	5% of the Bid Value through Bank Guarantee		
6.	Accepting Authority	CMD, ITPO		
7.	Bid Validity Period	120 days from the date of opening of Financial Proposal.		
8.	Bank Details	Name of the Beneficiary Name of the Bank Bank Address  Account No. Type of Account IFSC	CENTRAL BANK OF IN DIA Bharat Mandapam, NEW DELHI-110001 1167404133 SAVINGS CBIN 0284078	

S.No.	Description	Detail
9.	Method of Selection	The Bidder will be selected on Quality
		and Cost Based Selection (QCBS)
		method.
10.	Queries and	The bidder shall submit queries for
10.	Clarification	clarifications using MS word and pdf file
		in soft copy. The address for requesting
		clarification is:
		ITPO Pragati Bhawan, Bharat
		Mandapam, New Delhi-110001 (INDIA)
		Email: abhishekchauhan@itpo.gov.in
11.	Pre-Bid	24.10.2025 (up to 1500 hrs.)
	clarification/question	
	submission date	
	("Query Submission Date")	
12.	Pre-Bid Conference	Date: 24.10.2025
12.	Fre-Bid Connerence	Time: 1230hrs.
13.	Pre-Bid Conference	Venue: Committee Room,4th Floor,
	Venue	Admin Building, (entry through Gate 9),
		ITPO, Pragati Maidan, New Delhi.
14.	Bid Submission Start	15.10.2025
	Date	26 11 2227 (1722)
15.	Bid Submission	06.11.2025 (1500hrs.)
	End Date	
	("Submission Deadline")	
16.	Technical Bid	07.11.2025 (1500hrs.)
10.	Opening Date	07.11.2020 (10001113.)
17.	Currency of Financial	The bidder to state cost in Indian
	Proposal	Rupees only
18.	Estimated Tender	Rs. 50,00,000/-
	Value	

## 3. Instruction to Bidders

#### 3.1 Introduction

- 3.1.1 ITPO, New Delhi represented by its Chairman and Managing Director (CMD) (the "Authority") invites proposal for Study of Economic Impact and its Contribution to the GDP by MICE Events at Bharat Mandapam.
- 3.1.2 The Bidders are invited to submit Technical and Financial Proposals (collectively referred to as the "Proposal"), as specified in the clause 3.6, to deliver the services required for the Assignment. The Proposal will form the basis for award of Assignment to the Successful Bidder as defined in clause 3.7 of the RFP. The Bidder shall carry out the Assignment in accordance with the Terms of Reference provided in Section 4 of the RFP (the "Terms of Reference" or "TOR").
- 3.1.3 The Bidder shall submit the Proposal in the form and manner specified in this RFP. The Proposal shall be submitted as per the forms given in relevant sections herewith.

#### 3.1.4 Acknowledgement by the Bidder:

- (i) It shall be deemed that by submitting the Proposal, the Bidder has:
  - a) made a complete and careful examination of the RFP;
  - b) received all relevant information requested from the Authority by the Bidder;
  - c) Accepted the risk of inadequacy, error or mistake in the information provided in the RFP or furnished by or on behalf of the Authority.
  - d) Satisfied itself about all matters, things, and information, including matters herein above, necessary and required for submitting the proposal and performance of all of its obligations thereunder.
  - e) acknowledged that it does not have a Conflict of Interest; and agreed to be bound by the undertaking provided by it as per prescribed format and in terms thereof.

- (ii) The Authority and/ or its employees, agents, advisors and consultancy shall not be liable for any omission, mistake, or error on the part of the Bidder in respect of any of the above or on account of any matter or thing arising out of or concerning or relating to RFP or the Selection Process, including any error or mistake therein or in any information or data given by the Authority and/ or its employees, agents, advisors and consultancy.
- 3.1.5 Number of Proposals: No Bidder shall submit more than one Proposal.
- 3.1.6 Cost of preparing the Proposal: Bidders shall bear all costs associated with the preparation and submission of their Proposal, and their participation in the Selection Process, and presentation including but not limited to postage, delivery fees, expenses associated with any demonstrations or presentations which may be required by Authority, or any other costs incurred in connection with or relating to its Proposal. The Authority is not bound to accept any Proposal and reserves the right to annul the selection process at any time prior to issue of LOA, without thereby incurring any liability to the Bidders.
- 3.1.7 Authority requires that the Bidder hold Authority's interest paramount, avoid conflicts with other assignments or its own interests, and act without any consideration for future work. The Bidder shall not accept or engage in any assignment that may place it in a position of not being able to carry out the assignment in the best interests of Authority and the Project.
- 3.1.8 It is the Authority's policy to require that the Bidders observe the highest standard of ethics during the Selection Process and execution of Assignment. In pursuance of this policy, the Authority:
  - a) will reject the Proposal for award if it determines that the Bidder has engaged in corrupt or fraudulent activities in competing the Assignment or any part thereof;
  - b) will declare an Bidder ineligible, either indefinitely or for a stated period of time, from being awarded any contract or

assignment if it at any time determines that the Bidder has engaged in corrupt or fraudulent practices in competing in the tender process pursuant to the RFP or during the execution of the Assignment.

#### 3.1.9 Right to reject any or all Proposals:

- (i) Notwithstanding anything contained in this RFP, the Authority reserves the right to accept or reject any Proposal and to annul the Selection Process and reject all Proposals, at any time without any liability or any obligation whatsoever, and without assigning any reasons thereof.
- (ii) Without prejudice to the generality of above, the Authority reserves the right to reject any Proposal if:
  - (a) at any time, a material misrepresentation is made or discovered or the Bidder does not provide, within the time specified by the Authority, the supplemental information sought by the Authority for evaluation of the Proposal.
  - (iii) Such misrepresentation/ improper response by the Bidder may lead to the disqualification of the Bidder. If such disqualification/ rejection occurs after the Proposals have been opened and the highest-ranking Bidder gets disqualified/ rejected, then the Authority reserves the right to consider the next best Bidder or take any other measure as may be deemed fit in the sole discretion of the Authority, including annulment of the Selection Process.

#### 3.2 Clarification and amendment of RFP Documents

3.2.1 Bidders may seek clarification on this RFP Document, before the date as provided in the Data Sheet in Section 2 of the RFP. Any request for clarification must be sent by standard electronic means (PDF and/or word file) to the address as provided in the Data

- Sheet. Notwithstanding anything contrary to 3.2.2, the Authority will endeavour to respond to the queries prior to the Proposal Due Date.
- 3.2.2 At any time before the submission of Proposals, the Authority may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the RFP Documents by an amendment. In order to afford the Bidders a reasonable time for taking an amendment into account, or for any other reason, the Authority may at its discretion extend the Proposal Due Date
- 3.2.3 Date of Pre-Bid Meeting and venue is mentioned in Data Sheet. The conduct of Pre-Bid Meeting shall be followed in accordance with the provisions of clause 3.10.

#### 3.3 Earnest Money Deposit and Performance Guarantee

- 3.3.1 An Earnest Money Deposit ("EMD") should in the form of demand draft or bank transfer issued from any of the scheduled commercial bank and should be valid for a period of 90 days beyond the Bid Validity Period (see Data Sheet), in favour of General Manager IT, India Trade Promotion Organisation, New Delhi, payable at New Delhi, for the sum as provided in the Data Sheet.
- 3.3.2 The Demand Draft in original or a copy of proof of Bank Transfer shall be placed in an envelope and marked as [EMD for Selection of Consultancy] and not to be opened except in the presence of Authority or an evaluation committee constituted by ITPO. Proposals received without the specified EMD will be summarily rejected.
- 3.3.3 Authority will not be liable to pay any interest on EMD. EMD of Bidders who do not qualify shall be returned, without any interest, within one month after issue of LOA to the Successful Bidder or when the selection process is cancelled by Authority. The EMD of Successful Bidder shall be returned adjusted against Security deposit to be deducted progressively from the bills to be paid time to time.

- 3.3.4 Authority will be entitled to forfeit and appropriate the EMD as loss and damage payable to Authority in regard to the RFP without prejudice to Authority's any other right or remedy under the following conditions:
  - (i) If an Bidder engages in a corrupt practice, fraudulent practice, coercive practice, undesirable practice, or restrictive practice as envisaged under this RFP (including the Standard Form of Contract); or
  - (ii) If any Bidder withdraws its Proposal during the period of its validity as specified in this RFP and as extended by the Bidder from time to time; or
  - (iii) In case of Successful Bidder, if the Successful Bidder fails to accept the Agreement or fails to provide the Performance Guarantee within specified time limit, or
  - (iv) If the Bidder commits any breach of terms of this RFP or is found to have made a false representation to Authority.
- 3.3.5 Performance Guarantee: A Performance Guarantee equivalent to the amount indicated in the data sheet shall be furnished by the Successful Bidder before entering into the Agreement with Authority in the form of a Bank Guarantee as per format specified in the RFP. The Performance Guarantee shall be returned after the completion of the project. The Successful Bidder shall be required to submit the Performance Guarantee with validity and claim period complying to above mentioned timelines.
- 3.3.6 Any entity which has been barred by the Central Government, any State Government, a statutory authority, or a public sector undertaking, as the case maybe, from participating in any project or tender and the bar subsists as on Proposal Due Date, would not be eligible to submit a Proposal.
- 3.3.7 A Bidder should have, during the last 3 (three) years, neither failed to perform on any agreement, as evidenced by imposition of a penalty by an arbitral or judicial authority or a judicial pronouncement or arbitration award against the Bidder.
- 3.3.8 EMD criteria shall be exempted for firms/company registered with MSME as per applicable Government of India Guidelines in the subject matter.

## 3.4 Preparation of Proposal

- 3.4.1 Language and Format: Bidders are requested to submit their Proposal only in English language and strictly in the formats provided in this RFP.
- 3.4.2 In preparing their Proposal, Bidders are expected to thoroughly examine the RFP Document. The Authority will evaluate only those Proposals that are received in the specified forms and complete in all respects.
- 3.4.3 The technical proposal should provide the Documents as prescribed in clause 3.4 of this RFP. No information related to financial proposal should be provided in the technical proposal.
- 3.4.4 Failure to comply with the requirements spelt out above shall lead to Authority being entitled to reject the Proposal. However, if any information related to financial proposal is included in the technical proposal the applicant shall be disqualified and his proposal will not be considered.
- 3.4.5 The Proposals must be signed by the Authorized Representative as detailed below:
  - (i) by a partner, in case of a limited liability partnership; or
  - (ii) by a duly authorized person holding the Power of Attorney / authority through a certified Board Resolution, in case of a private company, a public company or a corporation.
- 3.4.6 Bidders should note the Proposal Due Date, as specified in Data Sheet, for submission of Proposals. Except as specifically provided in this RFP, no supplementary material will be entertained by the Authority, and the evaluation will be carried out only on the basis of information received by Proposal Due Date as specified in the Data Sheet. Bidders will ordinarily not be asked to provide additional material information or Documents subsequent to the date of submission, and unsolicited material if submitted will be summarily rejected. For the avoidance of doubt, the Authority

reserves the right to seek clarifications in case the proposal lacks information on any aspect.

#### 3.4.7 Financial proposal

While preparing the Financial Proposal, Bidders are expected to take into account the various requirements and conditions stipulated in this RFP. The Financial Proposal should be a lump sum proposal inclusive of all the costs associated with the Assignment. While submitting the Financial Proposal, the Bidder shall ensure the following:

- (i) All the costs associated with the Assignment shall be included in the Financial Proposal. These shall normally cover remuneration for all the personnel (expatriate and resident, in the field, office, etc.), local transportation at the location of deployment, equipment, printing of documents, secondary and primary data collection, etc. The total amount indicated in the Financial Proposal shall be without any condition attached or subject to any assumption and shall be final and binding. In case any assumption or condition is indicated in the Financial Proposal, it shall be considered non-responsive and liable to be rejected.
- (ii) The Financial Proposal shall take into account all the expenses and tax liabilities and cost of insurance specified in the Agreement or otherwise, levies and other impositions applicable under the prevailing law. For the avoidance of doubt, it is clarified that all taxes, excluding GST, shall be deemed to be included in the cost shown under different items of Financial Proposal. The Bidder shall be paid only GST over and above the cost of Financial Proposal. Further, all payments shall be subjected to deduction of taxes at source as per applicable laws.
- 3.4.8 The proposal should be submitted as per the standard Financial Proposal Price Bid/BOQ attached with RFP.
- 3.4.9 Bidders shall express the price of their services in Indian Rupees only.

#### 3.5 Guidance to Bidder

3.5.1 The Bidders are required to submit their Proposals electronically on the CPP Portal, using valid Class II or Class III digital signature certificates with signing key usage ("DSC"). The instructions given below are meant to assist the Bidders on the CPP Portal, prepare their Proposals in accordance with the requirements and submit their Proposals online on the CPP Portal. Further information regarding submission of Proposals on the CPP Portal (defined below) may be obtained from: <a href="https://eprocure.gov.in/eprocure/app">https://eprocure.gov.in/eprocure/app</a>

#### 3.5.2 Due Date for submission:

- a) The Application or its modifications must be submitted no later than the deadline mentioned in the Schedule of Selection Process, or any extension to this deadline. The Authority will not accept any Proposal or its modification after the deadline. Applications submitted by any other mode or in a manner other than mentioned in 3.5.1 shall not be accepted.
- b) Authority may, at its sole discretion, extend the Application Due Date by issuing an Addendum in accordance with Clause 3.2, uniformly for all Bidders.

#### 3.6 Proposal Evaluation

- 3.6.1 No proposal shall be accepted after the closing time for submission of Proposals.
- 3.6.2 The Technical Proposal of Bidders who meet the Minimum Qualification Criteria, shall be checked against Technical evaluation requirements of the RFP. The Financial Proposal will be opened of only the Bidder(s) found technically qualified as per this RFP.
- 3.6.3 After the Proposal submission until the issue of LOA, if any Bidder wishes to contact the Authority on any matter related to its proposal, it should do so in writing at the address for Proposal

submission. Any effort by the Bidder to influence the Authority during the Proposal evaluation, Proposal comparison or grant of the Agreement decisions may result in the rejection of the Bidder's proposal.

## 3.6.4 Responsiveness of Proposal

Prior to evaluation of Proposals, the Authority will determine whether each Proposal is responsive to the requirements of the RFP at each evaluation stage as indicated below. The Authority may, in its sole discretion, reject any Proposal that is not responsive hereunder. A Proposal will be considered responsive at each stage only if:

- a) Technical Proposal stage
  - (i) The Technical Proposal is received in the form and manner specified in this RFP;
  - (ii) It does not contain any condition or qualification; and
  - (iii)It is not non-responsive in terms hereof.
  - (iv) The proposal qualified as per criteria specified for technical evaluation of this RFP.
- b) Financial Proposal stage
  - (i) The Financial Proposal is received in the form and manner specified in this RFP.
  - (ii) It does not contain any condition or qualification; and
  - (iii)It is not non-responsive in terms hereof.

The Authority reserves the right to reject any Proposal which is non-responsive and no request for alteration, modification, substitution, or withdrawal will be entertained by the Authority in respect of such Proposals. However, Authority reserves the right to seek clarifications or additional information from the Bidder during the evaluation process. The Authority will subsequently examine and evaluate Proposals in accordance with the Selection Process detailed out below.

3.6.5 In case any Bidder that does not fulfil the criteria of any stage, the Proposal of such an Bidder will not be evaluated further.

#### 3.7 Letter of Award and Agreement

- 3.7.1 After selection as per this RFP, the Successful Bidder shall be notified of the award by ITPO, by registered letter or by official email. The Successful Bidder shall acknowledge in writing, the receipt of the Letter of Award / Notification of award of work and shall send his acceptance to enter into the Contract within three (3) days from the receipt of the Letter of Award / Notification of work award. In the event, LoA duly signed by Successful Bidder is not received by the stipulated date, the Authority may consider, at its own discretion, extend the time for submission of signed LoA based on genuine reason. In case the LoA is not received by the stipulated date, the Earnest Money Deposit of the Successful Bidder will be forfeited, and the next highest-ranking bidder may be considered. The Successful Bidder shall enter into an agreement with ITPO within 3 (three) days of acceptance.
- 3.7.2 Performance Guarantee: The Successful Bidder shall within 10 days of issue of LoA shall submit the Performance Guarantee Amount.

#### 3.8 Confidentiality

Information relating to evaluation of Proposals and recommendations concerning grant of the Agreement shall not be disclosed to the Bidders who submitted the Proposals or to other persons not officially concerned with the process, until the Successful Bidder has been notified through issue of Letter of Award.

#### 3.9 Corrupt and Fraudulent Practices

3.9.1 The Bidders and their respective officers, employees, agents, and advisors shall observe the highest standard of ethics during the Selection Process. Notwithstanding anything to the contrary contained in this RFP, the Authority will reject a Proposal without being liable in any manner whatsoever to the Bidder, if it determines that the Bidder has, directly or indirectly or through an agent, engaged in corrupt practice, fraudulent practice, coercive

practice, undesirable practice or restrictive practice(collectively the 'Prohibited Practices') in the Selection Process. In such an event, the Authority will, without prejudice to its any other rights or remedies, forfeit and appropriate the Earnest Money Deposit or Performance Guarantee, as applicable, as mutually agreed genuine pre-estimated compensation and damages payable to the Authority for, inter alia, time, cost and effort of the Authority, in regard to the RFP, including consideration and evaluation of such Bidder's Proposal.

- 3.9.2 Without prejudice to the rights of the Authority under this Clause, hereinabove and the rights and remedies which the Authority may have under the RFP or the Agreement, if an Bidder or Agency, as the case may be, is found by the Authority to have directly or indirectly or through an agent, engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice during the Selection Process, or after the issue of the RFP or the execution of the Agreement, such Bidder Agency shall not be eligible to participate in any tender or RFP issued by the Authority during a period of 1 (one) year from the date such Bidder or Agency, as the case may be, is found by the Authority to have directly or through an agent, engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice, as the case maybe.
- 3.9.3 For the purposes of this Clause, the following terms shall have the meaning hereinafter respectively assigned to them:

"corrupt practice" means (i) the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of any person connected with the Selection Process (for avoidance of doubt, offering of employment to or employing or engaging in any manner whatsoever, directly or indirectly, any official of the Authority who is or has been associated in any manner, directly or indirectly with the Selection Process or the RFP or has dealt with matters concerning the Agreement or arising there from, before or after the execution thereof, at any time prior to the expiry of one year from the date such official resigns or retires from or otherwise ceases to be in the service of the Authority, shall be deemed to constitute influencing the actions of

a person connected with the Selection Process; or (ii) save as provided herein, engaging in any manner whatsoever, whether during the Selection Process or after the issue of the RFP or after the execution of the Agreement, as the case may be, any person in respect of any matter relating to the Project or the RFP or the Agreement, who at any time has been or is a legal, financial or technical consultancy / advisor of the Authority in relation to any matter concerning the Project;

- a) "fraudulent practice" means a misrepresentation or omission of facts or disclosure of incomplete facts, in order to influence the Selection Process;
- b) "coercive practice" means impairing or harming or threatening to impair or harm, directly or indirectly, any persons or property to influence any person's participation or action in the Selection Process;
- c) "undesirable practice" means (i) establishing contact with any person connected with or employed or engaged by the Authority with the objective of canvassing, lobbying or in any manner influencing or attempting to influence the Selection Process; or (ii) having a Conflict of Interest; and
- d) "restrictive practice" means forming a cartel or arriving at any understanding or arrangement among Bidders with the objective of restricting or manipulating a full and fair competition in the Selection Process.

#### 3.10 Miscellaneous

- 3.10.1 The Selection Process shall be governed by, and construed in accordance with, the laws of India and the Courts at New Delhi shall have exclusive jurisdiction over all disputes arising under, pursuant to and/or in connection with the Selection Process.
- 3.10.2 The Authority, in its sole discretion and without incurring any obligation or liability, reserves the right, at any time, to:
  - (i) suspend and/or cancel the Selection Process and/or amend and/or supplement the Selection Process or modify the dates or other terms and conditions relating thereto;
  - (ii) consult with any Bidder in order to receive clarification or further information;

- (iii) retain any information and/or evidence submitted to the Authority by, on behalf of and/or in relation to any Bidder; and/or
- (iv) independently verify, disqualify, reject and/or accept any and all submissions or other information and/or evidence submitted by or on behalf of any Bidder.
- 3.10.3 It shall be deemed that by submitting the Proposal, the Bidder agrees and releases the Authority of any liability of its employees, agents and advisors, irrevocably, unconditionally, fully and finally and all liability for claims, losses, damages, costs, expenses or liabilities in any way related to or arising from the exercise of any rights and/or performance of any obligations hereunder, pursuant hereto and/or in connection herewith and waives any and all rights and/ or claims it may have in this respect, whether actual or contingent, whether present or future in respect of the proposal.
- 3.10.4 All Documents and other information provided by Authority or submitted by a Bidder to Authority shall remain or become the property of Authority. Bidders and the Agency, as the case may be, are to treat all information as strictly confidential. Authority will not return any Proposal, or any information related thereto. All information collected, analyzed, processed or in whatever manner available with the Bidder to Authority in relation to the assignment shall be the property of Authority. The pre-existing and proprietary Intellectual Property Rights of the Bidder shall remain with the Bidder.
- 3.10.5 The Authority reserves the right to make inquiries with any of the previous clients of the Bidder(s), claimed and stated in their previous experience submissions against required criteria of RFP.

#### 3.11 Conflict of Interest

3.12.1 A Bidder shall not have a conflict of interest that may affect the Selection Process or the fair participation of Agency, as specifically elaborated under 3.12.3

(the "Conflict of Interest"). Any Bidder found to have a Conflict of Interest shall be disqualified.

- 3.12.2 The Authority requires that the Consultancy provides professional objective, and impartial advice and at all times hold the Authority's interest's paramount, avoid conflicts with other assignments or its own interests, and act without any consideration for future work. The Consultancy shall not accept or engage in any assignment that would conflict with its prior or current obligations to other clients, or that may place it in a position of not being able to carry out the assignment in the best interests of the Authority.
- 3.12.3Without limiting the generality of the above, a Bidder shall be deemed to have a Conflict of Interest affecting the Selection Process, if:
  - a) if it has common controlling shareholder(s) with another Bidder; provided that this disqualification shall not apply in cases where the direct or indirect shareholding or ownership interest of a Bidder (or any shareholder thereof having a shareholding of more than 5% (five per cent) of the paid up and subscribed share capital of such Bidder, as the case may be, in the other Bidder is less than 5 per cent of the subscribed and paid up equity share capital thereof; provided further that this disqualification shall not apply to any ownership by a bank, insurance company, pension fund or a public financial institution referred to in sub-section (72) of section 2 of the Companies Act, 2013. For the purposes of this clause 2.15.3(i), indirect shareholding held through one or more intermediate persons shall be computed as follows: (aa) where any intermediary is controlled by a person through management control or otherwise, the entire shareholding held by such controlled intermediary in any other person (the "Subject Person") shall be taken into account for computing the shareholding of such controlling person in the Subject Person; and (bb) subject always to sub-clause (aa) above, where a person does not exercise control over an intermediary, which has shareholding in the Subject Person, computation of indirect shareholding of such person in the Subject Person shall be undertaken on a proportionate basis;

provided, however, that no such shareholding shall be reckoned under this sub-clause (bb) if the shareholding of such person in the intermediary is less than 26% (twenty six per cent) of the subscribed and paid up equity shareholding of such intermediary; or

- b) a member of one consortium Bidder is also a member of another consortium Bidder; or
- c) a Bidder or its member/shareholder receives or has received any direct or indirect subsidy or grant from any other Bidder or its member/shareholder or has provided any such subsidy, grant, to any other Bidder or member/shareholder thereof; or
- d) such Bidder has the same legal representative for purposes of this RFP as any other Bidder; or
- e) such Bidder has a relationship with another Bidder, directly or through common third parties, that puts them in a position to have access to each other's information about or to influence the Proposal of either or each of the other Bidder; or
- f) there is a conflict between the Assignment, and other assignments of the Bidder (including its personnel and sub-Contractor or consultancy) and any subsidiaries or entities controlled by such Bidder or having common controlling shareholders. The duties of the Selected Bidder will depend on the circumstances of each case. While providing consultancy services to the Authority for this particular assignment, the Selected Bidder shall not take up any assignment that by its nature will result in conflict with the present assignment; or
- g) a firm which has been engaged by the Authority to provide goods or works or services for a project, and its Associates, will be disqualified from providing consulting services for the same project; conversely, a firm hired to provide consulting services for the preparation or implementation of a project, and its Members or Associates, will be disqualified from subsequently providing goods or works or services related to the same project.

RFP – Study of Economic Impact and its Contribution to the GDP by MICE Events at Bharat Mandapam	

## 4. Terms of Reference

#### 4.1 General

#### 4.1.1 Project Introduction:

Bharat Mandapam is a world-class exhibition-cum-convention centre managed by ITPO, located in Bharat Mandapam, New Delhi. It is envisaged as a global landmark for large exhibitions and conventions, playing a critical role in India's MICE industry.

#### 4.1.2 Objective of this RFP

The Tendering Authority, on behalf of the Licensing Authority, is hereby inviting proposals from eligible bidders with the objective of this assignment is to deliver an evidence-based Study of Economic Impact and its Contribution to the GDP by MICE Events at Bharat Mandapam. This study will quantify the direct, indirect, and induced economic contributions of events hosted at Bharat Mandapam, using two anchor events — AAHAR and BHARAT TEX — as the foundation for modelling. It will also assess trade enablement outcomes, facilitate global benchmarking, and support ITPO's engagement with public stakeholders.

# 4.2 Scope of Services

# $4.2.1\,$ The scope of services shall include:

S.No	Milestone/Deliverable	Details
A1	Submission of Inception Report	<ul> <li>Concept note indicating macroeconomic indicators and other key data points</li> <li>Compilation of Key facts</li> <li>Preparation of Approach, Data Collection &amp; Methodology</li> <li>Pre-feasibility study on assessment</li> <li>Detailed timelines and work plan.</li> </ul>
A2	Submission of Feasibility Report	• Market study consisting of but not limited to: economic impact study, direct, indirect, and induced economic contributions of events hosted at Bharat Mandapam, using two anchor events — AAHAR and BHARAT TEX — as the foundation for modelling. Assessing trade enablement outcomes, facilitate global benchmarking, and support ITPO's engagement with public stakeholders.
A3	Submission of DPR	<ul> <li>Updations of feasibility report.</li> <li>Compilation and analysis of relevant studies.</li> <li>Preparation of a consolidated list of approvals / consents / clearances required from Government authorities.</li> <li>Interaction with Stakeholders and their feedback</li> </ul>

In addition to the primary scope of services outlined above, any incidental or related tasks provided by the India Trade Promotion Organisation (ITPO) shall be deemed within the purview of the Consultancy's responsibilities. The Consultancy shall undertake such tasks as necessary.

# 4.2.1 Team Deployment

The following team members shall be deployed full-time on the project and should be stationed in Delhi.

Key Personnel	Minimum Educational Qualification	Minimum Experience and Eligible Assignments
1. Project Manager	Masters/Bachelor's degree in a relevant field or Masters in Business Administration (Full time courses only)	Overall Experience: 12+ years of experience in the Business Events industry (Trade Fairs and events).  Consulting experience for the Business Events industry (Trade Fairs and events)  Relevant Experience: Proven track record of successfully managing projects, including scope, budget, and timeline for the Business Events industry (Trade Fairs and Events)
2. Consultant	Masters/Bachelor's degree in a relevant field or Masters in Business Administration (Full time courses only)	Overall Experience: 5+ years of experience in the Business Events industry (Trade Fairs and events)  Consulting experience for the Business Events industry (Trade Fairs and events)

Key Personnel	Minimum Educational Qualification	Minimum Experience and Eligible Assignments
		Relevant Experience: Extensive experience in conducting indirect returns study for trade fair and events venues

# 4.3 Pre-Qualification Eligibility Criteria for the Project

• Each Bidder shall ensure that it fulfils the following Pre-Qualification Criteria prior to submitting the Bid. Bids submitted by only eligible Bidders will be considered for further evaluation. The Pre- Qualification Criteria is mentioned herein below:

SR.	CRITERIA	SUPPORTING DOCUMENT
NO.		
1.	The lead Bidder should be a	Certificate of Incorporation or
1.	legal entity, whether registered	equivalent document (India or foreign
	in India or internationally.	jurisdiction)
		Consortium agreement (if applicable),
	Note:	clearly outlining responsibilities
	In the case of a consortium, the	Letter of authorization from lead
	lead bidder shall be responsible	bidder
	for overall coordination and	
	delivery.	
2.	The Bidder must have a	1. Certificate of incorporation (more
۷.	minimum of 10 years or more of	than 10 years old)
	core experience in the global	2. Work order and completion
	trade fairs and events industry	certificate (more than 10 years
	(Business Events), specifically	old)
	in areas including:	3. Project report/study report (more
	Economic impact modelling for	than 10 years old)
	venues or major trade events	
	Venue development, master	Note: Documents to be given (1) and
	planning or strategy consulting	either of (2) or (3)
	Experience limited to general	

	consulting, ICT, or unrelated sectors will not be considered.
3.	The Bidder must have successfully delivered at least 5 be attached.  economic impact assessments, feasibility studies, or venue strategy projects in the trade fairs and events domain in India or abroad.  1. Copy of the relevant documents to be attached.  CA certified undertaking
4.	The Bidder must not have been Self-declaration on company blacklisted, barred, or underletterhead, signed by an authorised investigation by any public representative agency or international body as on the bid submission date.
5.	Average annual turnover of Rs. CA (or equivalent agency) certified 5 crores or more in any three-documents of turnover in relevant years out of the last five yearsfield may be submitted (i.e. FY 2024-25, FY 2023-24, FY 2022-23, FY 2021-22, FY 2020-21)

## 4.4 Evaluation Methodology

4.4.1 ITPO will determine whether the Technical & Financial Proposals are complete, unqualified, and unconditional. The costs indicated in the Financial Proposal shall be deemed as final and reflecting the cost of respective services. Omissions, if any, in costing any item shall not entitle the bidder to be compensated and the liability to fulfil its obligations as per the TOR within the total quoted price shall be that of the bidder.

4.4.2 For All Bids received in response to this RFP will be evaluated on a combined Quality-cum-Cost Based System (QCBS) as per which the following bids will be allotted weightage as per below:

Technical Bid: 70%Financial Bid: 30%

- 4.4.3 The Bidder scoring the highest combined score will be declared as the Successful Bidder.
- 4.4.4 The detailed methodology of evaluation is described below:
  - 4.4.4.1 An evaluation committee ("Evaluation Committee") comprising ITPO officials will be appointed by the Chairman & Managing Director of ITPO. The Evaluation Committee will carry out the technical evaluation of Bids based on QCBS prescribed and the weightage system mentioned above. Evaluators of Technical Bids will not have access to the Financial Bids until the technical evaluation is concluded. Each evaluated Bid will be given a technical score.
  - 4.4.4.2 The minimum eligibility criteria for technical qualification will be as follows
    - A minimum of 60 out of 100 must be obtained to qualify for financial evaluation.
    - o Only technically qualified Bidders will proceed to the financial stage.
  - 4.4.4.3 Financial Bids of the Bidders qualifying the technical evaluation will be opened for financial assessment. Financial Bids of Bidders who do not qualify the technical evaluation will not be considered

#### 4.5 Normalization of Technical Bid Score

- 4.5.1 The Bidder with the highest technical evaluation marks will be taken as the base/ reference for arriving at technical score for each technically qualified Bidder. The technical score for the Bidder with highest technical marks (out of 100) would be taken as 70 and the Technical Score for other technically qualified Bidders will be scaled proportionally.
- 4.5.2 The following example illustrates the proposed methodology for arriving at technical score of the Bidders:

Proposal	Technical marks (assumed)	Technical Score
A	96/100	70*96/96 = 70

В	90/100	70*90/96 = 65.63
С	70/100	70*70/96 = 51.04

The following methodology will be adopted for evaluation of Financial Bid of Bidders who qualify the Technical Bid evaluation.

#### 4.6 Normalization of Financial Bid Score

The minimum quoted price among the technically qualified Bids will be taken as base/reference rate for arriving at the evaluated marks for each qualified Bidder. The evaluated marks for the lowest priced Bidder in Financial Bid will be 30.

Financial Score = (Lowest Financial Quote ÷ Bidder's Quote) × 30

Note: Technical score and financial score will be rounded off.

#### 4.7 Total Score

The sum of weighted normalised Technical Score and normalised Financial Score will be the Total Score of the Bidder. The Bidder with the highest Total Score shall be declared Successful Bidder, subject to the terms of this RFP.

Final Score = Technical Score (out of 70) + Financial Score (out of 30)

(Equivalently: Total Score = [(Normalized Technical Score × 0.70) + (Normalized Financial Score × 0.30)]

#### 4.8 Technical Evaluation Criteria

4.8.1 For the Applicants that qualify the Eligibility Criteria, the Technical Evaluation will consist of marks allocated to following parts:

No.	Main Criteria	Sub Criteria	Max. Marks
1.	Experience – Economic	<ul> <li>15 marks: Economic impact studies for venues/trade fair events</li> <li>15 Marks: 5 or more studies</li> <li>10 Marks: 3 to 5 studies</li> </ul>	
		10 marks: Experience in venue strategy / business events	

	consulting			
		• 10 Marks: 5 or more studies		
		• Marks: 2 to 5 studies		
2.	Global Benchmarking &De	monstrated ability to benchmark 15		
۷٠	International Bestwi	th at least 5 venues (national/		
	Practices international)			
	Access to global databases, KPIs, or			
		rategic frameworks		
		embership of UFI or equivalent		
	global association			
	M <sub>E</sub>	arks Distribution:		
	•	Membership of UFI or		
		equivalent global association		
		and with benchmarking of:		
		o Upto 5 venues: 10 marks		
		o >5 venues: 15 marks		
	•	Without Membership of UFI or		
		equivalent global association		
		and with benchmarking of:		
		o Upto 5 venues: 5 marks		
		o >5 venues: 10 marks		
3.	_	gagements with public-sector 10		
	defined at Main Criteria 1ver	dies, ministries, authorities, and		
	of this table	iucs		
		Marks: More than 5 consultancy		
		rks		
		Marks: 2 to 5 consultancy works		
	No	te: Work orders to be submitted		
	ag	ainst the claimed consultancy		
	wo	rks.		
	•	·		

4.	Methodology, Approach & Work Plan	Understanding of ITPO's objective 25 and national positioning Depth of economic modelling framework Approach to qualitative interviews & trade enablement insights Scenario analysis clarity and adaptability Integration of both quantitative and qualitative outputs	
		In this, detailed methodology, approach and work plan to be presented.	
5.	Proposed Team Expertise and Sectoral Experience	eSectoral experience in trade fairs, 15 exhibitions, or business events Experience in conducting multi- stakeholder interviews and synthesizing qualitative insights  In the presentation, capability to be demonstrated through the team members and their experience	
6.	Value Addition	Ability to offer value-added elements such as:  Support for international benchmarking visits (e.g., Germany venue tour) Participation in global forums (e.g., UFI Global Congress) Policy-ready outputs usable by stakeholders  Demonstration through presentation.	

#### Note to Bidders:

The Evaluation Committee will evaluate Technical Bids based on the proposal therein, documents submitted to arrive at the Technical Score.

The decision of the Evaluation Committee in the evaluation of Bids will be final. The Evaluation Committee will not entertain any correspondence or communication regarding the evaluation process. The Evaluation Committee reserves the right to reject any or all Bids in the event of any deviations/ modifications. Concealment or contradiction of facts will lead to disqualification and may attract strict action. Any such incident will entitle ITPO to reject the Bid at any stage, even after the completion of Bidding Process, without any formal notice.

The bidder shall submit an undertaking that all the documents/certificates/information submitted by them are genuine. In case any of the documents/certificates/information submitted by the bidder is found to be false or forged, ITPO shall immediately reject the bid of such bidder(s) or cancel/terminate the contract and forfeit bid security submitted by the bidder and debar bidder and each member of consortium from participation in future EOIs/tender for appropriate years.

#### 4.9 Combined and Final Evaluation

- 4.9.1 The final selection of the Agency would be based on combined evaluation of technical (T) and financial (F) scores through Quality and Cost Based Selection (QCBS) process, with following weightages allocated to technical and financial scores:
  - a) Technical-70%
  - b) Financial-30%
- 4.9.2 An Evaluated Bid Score (B) will be calculated for each responsive Bid using the following formula, which permits a comprehensive assessment of the Bid price and the technical merits of each Bid:

$$B = [(F_{low} / F) \times 0.30] + [(T / T_{high}) \times 0.70]$$

Where

F = Evaluated Bid Price

 $F_{low}$  = the lowest of all Evaluated Bid Prices among responsive Bids

T = the total Technical Score awarded to the Bid

T<sub>high</sub> = the Technical Score achieved by the Bid that was scored best among all responsive Bids

4.9.3 The proposal obtaining the highest total combined score in evaluation of quality and cost will be ranked as B-1 followed by the proposals securing next lesser marks as B-2 and so on for B-3, B-4 etc. In the event two or more bids have the same score in final ranking, the bid with highest technical score will be B-1.

# 4.10 Payment Schedule

Key Deliverable No.	Milestone/Deliverable	Payment (As %age of Cost of Consultancy for PPP projects as quoted in the financial proposal)
A1	Submission of Inception Report	25%
A2	Submission of Feasibility Report	25%
A3	Submission of DPR	50%

4.10.1 The payments shall be released only after acceptance of the required work detailed in the RFP Document against the corresponding deliverable by the corresponding ITPO nodal officers. Should there be any observation to correct the key submission deliverables, same would be communicated; else it would be deemed to be accepted and payment shall be processed. The Consultancy will rectify any shortcoming in the invoice, if pointed out and resubmit within 7 days' time for its payments.

4.10.2 The schedule for completing the Deliverables for a particular Assignment shall be determined at the time of issue of Letter of Award for respective Assignment. However, the total time for completing the Assignment will in no case be more than 12 months from the date of issue of work-order, except if extended with mutual agreement.

#### 4.11 Entire Duration of On-boarding

- 4.11.1 The total duration for this Assignment shall be 16 weeks/ 4 months, excluding the time taken by ITPO in providing the requisite documents.
- 4.11.2 The duration of the project may be extended by mutual agreement for an additional maximum period of 2 weeks following the expiration of the initial period.

#### 4.12 Pre-Bid Meeting

- 4.12.1 Bidders to send their requests to email id mentioned in Data Sheet for receipt of the web-link for participation in the Pre-Bid Meeting.
- 4.12.2 All queries by prospective bidders must be sent to the following email id mentioned in Data Sheet.

S.No.	Event Description	Timeline
1	Issue of RFP	Refer to
2	Last date for receiving	Data Sheet of this
	queries/clarifications	RFP
3	Pre-Bid Meeting	
4	ITPO's response to queries	
5	Submission of Technical PPT +	
	Financial Quote	
6	Invitation for Presentation	
7	Letter of Award (LOA)	

4.12.3 Bidders are advised to visit the ITPO's website mentioned in the Data Sheet to keep them updated, for any changes/modifications related to this RFP.

### 4.13 Completion of Services

4.13.1 All the deliverables shall be compiled, classified and submitted by the consultancy to the ITPO in soft form. The documents comprising the deliverables shall remain the property of the ITPO and shall not be used by the consultancy for any purpose other than that intended under these Terms of Reference without the permission of the ITPO. The Assignment shall stand completed on acceptance by the ITPO of all the Deliverables, as mandated under the work-order for the Assignment. Unless completed earlier, the Assignment shall be deemed completed and finally accepted by the ITPO and the final deliverable shall be deemed approved by the ITPO as satisfactory upon expiry of 60 (sixty) days after receipt of the final deliverable unless the ITPO, within such 60 (sixty) day period, gives written notice to the bidder specifying in detail, the deficiencies in the services. The bidder shall thereupon promptly make any necessary corrections and/or additions, and upon completion of such corrections or additions, the foregoing process shall be repeated.

# Annexure 1 Draft Agreement for Provisions of Conduct of Impact Study

## Agreement for Provision of Transaction for Project

### **WHEREAS**

- b) The Consultancy submitted its proposals for the aforesaid work, whereby the Consultancy represented to the Authority that it had the required professional skills, and in the said proposals the Consultancy also agreed to provide the Services to the Authority on terms and conditions as set forth in the RFP and this Agreement; an
- c) The Authority, on acceptance of the aforesaid proposals of the Consultancy, awarded the Consultancy vide its Letter of Award dated ...... (the "LOA"); and
- d) In pursuance of the LOA, the parties have agreed to enter into this Agreement. NOW, THEREFORE, the parties hereto hereby agree as follows:

### 1. General

### 1.1. Definitions and Interpretation

- 1.1.1 The words and expressions beginning with capital letters and defined in this agreement shall, unless the context otherwise requires, have the meaning hereinafter respectively assigned to them:
  - a) "**Authority**" means India Trade Promotion Organisation which is calling the RFP;
  - b) "Agreement" means this Agreement, together with all the sections;
  - c) "Applicable Laws" means the laws and any other instruments having the force of law in India as they may be issued and in force from time to time:
  - d) "**Confidential Information**" shall have the meaning set forth in this RFP;
  - e) "**Conflict of Interest**" shall have the meaning set forth in the provisions of this RFP;
  - f) "**Dispute**" shall have the meaning set forth in this RFP;
  - g) "Effective Date" means the date on which this Agreement comes into force and effect;
  - h) "Expatriate Personnel" means such persons who at the time of being so hired had their domicile outside India;
  - i) "Government" means the Government of India;
  - i) "INR:, means Indian Rupee;
  - k) "**Party**" means the Authority or the Consultancy, as the case may be, and Parties means both of them;
  - "Personnel" means persons hired by the Consultancy as employees or retainers and assigned to the performance of the Services or any part thereof;
  - m) "Resident Personnel" means such persons who at the time of being so hired had their domicile inside India;
  - n) "**RFP**" means the Request for Proposal document in response to which the Consultancy's proposal for providing Services was accepted;

- o) "**Services**" means the work to be performed by the Consultancy pursuant to this Agreement, as described in the Terms of Reference hereto;
- p) "**Third Party**" means any person or entity other than the Authority and the Consultancy.

All terms and words not defined herein shall, unless the context otherwise requires, have the meaning assigned to them in the RFP.

- 1.1.2 The following documents along with all addenda issued thereto shall be deemed to form and be read and construed as integral part of this Agreement and in case of any contradiction between or among them the priority in which a document would prevail over another would be as laid down below beginning from the highest priority to the lowest priority:
  - a) Agreement;
  - b) Annexes of Agreement;
  - c) RFP; and
  - d) Letter of Award

### 1.2. Relation between the Parties

Nothing contained herein shall be construed as establishing a relation of master and servant or of agent and principal as between the Authority and the Consultancy. The Consultancy shall, subject to this Agreement, have complete charge of Personnel performing the Services and shall be fully responsible for the Services performed by them or on their behalf hereunder.

### 1.3. Rights and obligations

The mutual rights and obligations of the Authority and the Consultancy shall be as set forth in the Agreement, in particular:

- a) the Consultancy shall carry out the Services in accordance with the provisions of the Agreement; and
- b) the Authority shall make payments to the Consultancy in accordance with the provisions of the Agreement.

### 1.4. Governing Law and Jurisdiction

This Agreement shall be construed and interpreted in accordance with and governed by the laws of India, and the courts in the State in which the Authority has its headquarters shall have exclusive jurisdiction over matters arising out of or relating to this Agreement.

## 1.5. Language

All notices required to be given by one Party to the other Party and all other communications, documentation and proceedings which are in any way relevant to this Agreement shall be in writing and in English language.

## 1.6. Table of contents and headings

The table of contents, headings or sub-headings in this Agreement are for convenience of reference only and shall not be used in, and shall not affect, the construction or interpretation of this Agreement.

### 1.7. Notice

Any notice or other communication to be given by any Party to the other Party under or in connection with the matters contemplated by this Agreement shall be in writing and shall:

a) in the case of the Consultancy, be given by e-mail and by letter delivered by hand to the address given and marked for attention of the Consultancy's Representative or to such other person as the Consultancy may from time to time designate by notice to the Authority; provided that notices or other communications to be given to an address outside the city specified in Sub-clause (b) below may, if they are subsequently confirmed by sending a copy thereof by registered acknowledgement due, air mail or by courier, be sent by e-mail

to the number I address as the Consultancy may from time to time specify by notice to the Authority;

- b) in the case of the Authority, be given by e-mail and by letter delivered by hand and be addressed to the Authority with a copy delivered to the Authority Representative or to such other person as the Authority may from time to time designate by notice to the Consultancy; provided that if the Consultancy does not have an office in the same city as the Authority's office, it may send such notice by e- mail and by registered acknowledgement due, air mail or by courier; and
- c) any notice or communication by a Party to the other Party, given in accordance herewith, shall be deemed to have been delivered when in the normal course of post it ought to have been delivered and in all other cases, it shall be deemed to have been delivered on the actual date and time of delivery; provided that in the case of email, it shall be deemed to have been delivered on the working days following the date of its delivery.

### 1.8. Location

- 1.8.1 The Services shall be performed at the offices of the Authority in accordance with the provisions of RFP and at such locations as are incidental thereto, including the offices of the Consultancy.
- 1.8.2 The Authority may require the Financial Expert to spend the required man hours at the offices of the Authority and the Consultancy agrees and undertakes to provide such services on a best effort basis and without any unreasonable delay.

## 1.9. Authorised Representatives

1.9.1 Any action required or permitted to be taken, and any document required or permitted to be executed, under this Agreement by the Authority or the Consultancy, as the case may be, may be taken or executed by the authorized officials.

1.9.2 The Authority may, from time to time, designate one of its officials as the Authority Representative. Unless otherwise notified, the Authority Representative shall be:

< Name >
<designation>,</designation>
<officeaddress></officeaddress>
Tel:
Mobile:
E-mail:
The Consultancy may designate one of its employees as Consultancy's Representative. Unless otherwise notified the Consultancy's Representative shall be:
<name></name>
<designation>,</designation>
<officeaddress></officeaddress>
Tel:
Mobile:
E-mail:

### 1.10. Taxes and Duties

Unless otherwise specified in the Agreement, the Consultancy shall pay all such taxes, duties, fees, and other impositions as may be levied under the Applicable Laws and the Authority shall perform such duties in regard to the deduction of such taxes as may be lawfully imposed on it.

## 1.11. Intellectual Property Rights

ITPO's name/logo/other IPRs shall be the sole and exclusive property of ITPO only. For any misuse/misrepresentation/unauthorized use of ITPO's name/logo/IPRs by the bidder and/or their sub-agents/sub-

contractors/employees etc., the bidder shall be held solely responsible. ITPO shall not be responsible for any harm or loss caused anv third party because of anv such misuse/misrepresentation/unauthorized use of ITPO's name/logo/IPRs. Bidder shall indemnify ITPO against any misuse/misrepresentation/unauthorized use of ITPO's name/logo/IPRs and/or any claim(s) relating to infringement of any intellectual property rights committed by them/their subagents/sub-contractors/employees etc. ITPO necessary legal and other remedial actions, as deemed fit, for such violations.

## 1.12. Compliance with Statutory Laws

All applicable laws (Central/State/Municipal/Local Laws etc.) including labour laws must be complied with/followed by the Consultancy.

## 2. Commencement, Completion and Termination of Agreement

## 2.1 Effectiveness of Agreement

This Agreement shall come into force and effect on the date of this Agreement (the "Effective Date")

## 2.2 Commencement of Services

The Consultancy shall commence the Services within a period of 7 (seven) days from the Effective Date, unless otherwise agreed by the Parties.

## 2.3 Termination of Agreement for failure to commence Services.

If the Consultancy does not commence the Services within the period specified in Clause 2.2 above, the Authority may, by not less than 1 (one) weeks' notice to the Consultancy, declare this Agreement to be null and void, and in the event of such a declaration, this Agreement shall stand terminated and the Consultancy shall be deemed to have accepted such termination.

## 2.4 Expiry of Agreement

Unless terminated earlier pursuant to Clauses 2.3 or 2.9 hereof, this Agreement shall, unless extended by the Parties by mutual consent, expire upon the earlier of (i) expiry of a period of 60 (sixty) days after the delivery of the final Deliverable to the Authority; and (ii) the expiry of [1 (one) year] from the Effective Date. Upon Termination, the Authority shall make payments of all amounts due to the Consultancy hereunder.

## 2.5 Entire Agreement

- 2.5.1 This Agreement and the Annexes together constitute a complete and exclusive statement of the terms of the agreement between the Parties on the subject hereof, and no amendment or modification hereto shall be valid and effective unless such modification or amendment is agreed to in writing by the Parties and duly executed by persons especially empowered in this behalf by the respective Parties. All prior written or oral understandings, offers or other communications of every kind pertaining to this Agreement are abrogated and withdrawn; provided, however, that the obligations of the Consultancy arising out of the provisions of the RFP shall continue to subsist and shall be deemed to form part of this Agreement.
- 2.5.2 Without prejudice to the generality of the provisions of Clause 2.5.1 above, on matters not covered by this Agreement, the provisions of RFP shall apply.

## 2.6 Modification of Agreement

Modification of the terms and conditions of this Agreement, including any modification of the scope of the Services, may only be made by written agreement between the Parties. However, each Party shall give due consideration to any proposals for modification made by the other Party.

### 2.7 Force Majeure

2.7.1 If at any time, during the continuance of this Contract, the performance in whole or in part, by either party, of any obligation under this Contract is prevented or delayed, by reason of war, or hostility, acts of the public enemy, civic commotion, sabotage, act of State or direction from Governmental Authority, explosion, epidemic, pandemic, quarantine restriction, strikes and lockouts(as are not limited to the establishments and facilities of the Parties), fire, floods, natural calamities or any act of GOD (hereinafter referred to as "Event"), provided notice of happenings of any such Event is given by the affected party to the other, within 7 Calendar days from the date of occurrence thereof, neither Party shall, by reason of such event, be entitled to terminate this Contract, nor shall either Party have any such claims for damages/compensation/costs/expenses against the other, in respect of such non-performance or delay in performance provided the Contract shall be resumed as soon as practicable, after such Event comes to an end or ceases to exist. The decision of the CMD, ITPO as to whether the service may be so resumed (and the time frame within which the service may be resumed) or not, shall be final and conclusive, provided further that if the performance in whole or part of any obligation under this Contract is prevented or delayed by reason of any such event for a period exceeding 30 days, either party may, at its option, terminate the Contract.

## 2.8 Suspension of Agreement

The Authority may, by written notice of suspension to the Consultancy, suspend all payments to the Consultancy hereunder if the Consultancy shall be in breach of this Agreement or shall fail to perform any of its obligations under this Agreement, including the carrying out of the Services; provided that such notice of suspension (i) shall specify the nature of the breach or failure, and (ii) shall provide an opportunity to the Consultancy to remedy such breach or

failure within a period not exceeding 15 (fifteen) days after receipt by the Consultancy of such notice of suspension.

## 2.9 Termination of Agreement

## 2.9.1 By the Authority

The Authority, may, by not less than 15 (fifteen) days' written notice of termination to the Consultancy, such notice to be given after the occurrence of any of the events specified in this Clause 2.9.1, terminate this agreement:

- a) the Consultancy fails to remedy any breach hereof or any failure in the performance of its obligations hereunder, as specified in a notice of suspension pursuant to Clause 2.8 hereinabove, within 15 (fifteen) days of receipt of such notice of suspension or within such further period as the Authority may have subsequently granted in writing;
- b) the Consultancy becomes insolvent or bankrupt or enters into any agreement with its creditors for relief of debt or take advantage of any law for the benefit of debtors or goes into liquidation or receivership whether compulsory or voluntary.
- c) the Consultancy fails to comply with any final decision reached as a result of arbitration proceedings pursuant to Clause 9 hereof;
- d) the Consultancy submits to the Authority a statement which has a material effect on the rights, obligations or interests of the Authority and which the Consultancy knows to be false;
- e) any document, information, data or statement submitted by the Consultancy in its Proposals, based on which the Consultancy was considered eligible or successful, is found to be false, incorrect or misleading.
- f) as the result of Force Majeure, the Consultancy is unable to perform a material portion of the Services for a period of not less than 60 (sixty) days; or
- g) the Authority, in its sole discretion and for any reason whatsoever, decides to terminate this Agreement.

## 2.9.2 By The Consultancy

The Consultancy may, by not less than 30 (thirty) days' written notice to the Authority, such notice to be given after the occurrence of any of the events specified in this Clause 2.9.2, terminate this Agreement if:

- a) The Authority fails to pay any money due to the Consultancy pursuant to this Agreement and not subject to dispute hereof within 45 (forty-five) days after receiving written notice from the Consultancy that such payment is overdue.
- b) The Authority is in material breach of its obligations pursuant to this Agreement and has not remedied the same within 45 (forty-five) days (or such longer period as the Consultancy may have subsequently granted in writing) following the receipt by the Authority of the Consultancy's notice specifying such breach;
- c) As the result of Force Majeure, the Consultancy is unable to perform a material portion of the Services for a period of not less than 60 (sixty) days; or the Authority fails to comply with any final decision reached as a result of arbitration.

### 2.9.3 Cessation of Rights and Obligations

Upon termination of this Agreement pursuant to Clauses 2.3 or 2.9 hereof, or upon expiration of this Agreement pursuant to Clause 2.4 hereof, all rights and obligations of the Parties hereunder shall cease, except (i) such rights and obligations as may have accrued on the date of termination or expiration, or which expressly survives such Termination; (ii) the obligation of confidentiality; (iii) the Consultancy's obligation to permit inspection, copying and auditing of such of its accounts and records, as relate to the Consultancy's Services provided under this Agreement, and (iv) any right or remedy which a Party may have under this Agreement or the Applicable Laws.

### 2.9.4 Cessation of Services

Upon termination of this Agreement by notice of either Party to the other pursuant to Clauses 2.9.1 or 2.9.2 hereof, the Consultancy shall, immediately upon dispatch or receipt of such notice, take all necessary steps to bring the Services to a close in a prompt and orderly manner and shall make every reasonable effort to keep expenditures for this purpose to a minimum. With respect to documents prepared by the Consultancy and materials furnished by the Authority, the Consultancy shall proceed as provided respectively by Clauses 3.8 or 3.9 hereof.

## 2.9.5 Payment upon Termination

Upon termination of this Agreement pursuant to Clauses 2.9.1 or 2.9.2 hereof, the Authority shall make the following payments to the Consultancy (after offsetting against these payments any amount that may be due from the Consultancy to the Authority):

- a) Remuneration pursuant to Clause 6 hereof for Services satisfactorily performed prior to the date of termination;
- b) Reimbursable expenditures pursuant to Clause 6 hereof for expenditures actually incurred prior to the date of termination; an
- c) Except in the case of termination pursuant to Sub-clauses (a) through (e) of Clause2.9.1 hereof, reimbursement of any reasonable cost incidental to the prompt and orderly termination of the Agreement including the cost of the return travel of the Consultancy's personnel.

## 2.9.6 Disputes about Events of Termination

If either Party disputes whether an event specified in Clause 2.9.1 or in Clause 2.9.2 hereof has occurred, such Party may, within 30 (thirty) days after receipt of notice of termination from the other Party, refer the matter to arbitration pursuant to Clause 9 hereof, and this Agreement shall not be terminated on account of such event except in accordance with the terms of any resulting arbitral award.

## 3. Obligations of the Consultancy

### 3.1 General

### 3.1.1 Standards of Performance

The Consultancy shall perform the Services and carry out its obligations hereunder with all due diligence, efficiency, and economy, in accordance with generally accepted professional techniques and practices, and shall observe sound management practices, and employ appropriate advanced technology and safe and effective equipment, machinery, materials and methods. The Consultancy shall always act, in respect of any matter relating to this Agreement or to the Services, as a faithful advisor to the Authority.

### 3.1.2 Terms of Reference

The scope of Services to be performed by the Consultancy is specified in this RFP. The Consultancy shall provide the Deliverables specified therein in conformity with the time schedule stated therein.

## 3.1.3 Applicable Laws

The Consultancy shall perform the Services in accordance with the Applicable Laws and shall take all practicable steps to ensure that the Personnel and agents of the Consultancy comply with the Applicable Laws.

### 3.2 Conflict of Interest

- 3.2.1 The Consultancy shall not have a Conflict of Interest and any breach hereof shall constitute a breach of the Agreement.
- 3.2.2 Consultancy and Affiliates not to be otherwise interested in the Project.

The Consultancy agrees that, during the term of this Agreement and after its termination, the Consultancy, shall be disqualified from providing goods, works, services, loans or equity for any project resulting from or closely related to the Services and any breach of this obligation shall amount to a Conflict of Interest; provided that the restriction herein shall not apply after a period of three years from the completion of this assignment or to consulting assignments granted by banks/ lenders at any time; provided further that this restriction shall not apply to consultancy/ advisory services provided to the Authority in continuation of this Consultancy or to any subsequent consultancy/ advisory services provided to the Authority in accordance with the rules of the Authority. For the avoidance of doubt, an entity affiliated with the Consultancy shall include a partner in the firm of the Consultancy or a person who holds more than 5% (five per cent) of the subscribed and paid-up share capital of the Consultancy, as the case may be, and any Associate thereof.

## 3.2.3 Prohibition of conflicting activities

Neither the Consultancy nor nor the Personnel of either of them shall engage, either directly or indirectly, in any of the following activities:

- a) during the term of this Agreement, any business or professional activities which would conflict with the activities assigned to them under this Agreement;
- b) after the termination of this Agreement, such other activities as may be specified in the Agreement; or
- c) at any time, such other activities as have been specified in the RFP as Conflict of Interest.

### 3.2.4 Consultancy not to benefit from commissions, discounts, etc.

The remuneration of the Consultancy shall constitute the Consultancy's sole remuneration in connection with this Agreement or the Services and the Consultancy shall not accept for its own benefit any trade commission, discount or similar payment in connection with activities pursuant to this Agreement or to the Services or in the discharge of its obligations hereunder, and the Consultancy shall use its best efforts to ensure that the Personnel

- and agents of either of them, similarly shall not receive any such additional remuneration.
- 3.2.5 The Consultancy and its Personnel shall observe the highest standards of ethics and not have engaged in and shall not hereafter engage in any corrupt practice, fraudulent practice, coercive practice, undesirable practice, restrictive practice or anticompetitive practices (collectively the "Prohibited Practices"). Notwithstanding anything to the contrary contained in this Agreement, the Authority shall be entitled to terminate this Agreement forthwith by a communication in writing to the Consultancy, without being liable in any manner whatsoever to the Consultancy, if it determines that the Consultancy has, directly or indirectly or through an agent, engaged in any Prohibited Practices in the Selection Process or before or after entering into of this Agreement. In such an event, the Authority shall forfeit and appropriate the Performance Security, if any, as mutually agreed genuine pre-estimated compensation and damages payable to the Authority towards, inter alia, time, cost and effort of the Authority, without prejudice to the Authority's any other rights or remedy hereunder or in law.
- 3.2.6 Without prejudice to the rights of the Authority under Clause 3.2.5 above and the other rights and remedies which the Authority may have under this Agreement, if the Consultancy is found by the Authority to have directly or indirectly or through an agent, engaged or indulged in any Prohibited Practices, during the Selection Process or before or after the execution of this Agreement, the Consultancy shall not be eligible to participate in any tender or RFP issued during a period of 2 (two) years from the date the Consultancy is found by the Authority to have directly or indirectly or through an agent, engaged or indulged in any Prohibited Practices.
- 3.2.7 For the purposes of Clauses 3.2.5 and 3.2.6, the following terms shall have the meaning hereinafter respectively assigned to them:
  - a) "corrupt practice" means the offering, giving, receiving or soliciting, directly or indirectly, of anything of value to influence the actions of any person connected with the Selection Process (for removal of doubt, offering of employment or employing or

engaging in any manner whatsoever, directly or indirectly, any official of the Authority who is or has been associated in any manner, directly or indirectly with Selection Process or LOA or dealing with matters concerning the Agreement before or after the execution thereof, at any time prior to the expiry of one year from the date such official resigns or retires from or otherwise ceases to be in the service of the Authority, shall be deemed to constitute influencing the actions of a person connected with the Selection Process); or (ii) engaging in any manner whatsoever, whether during the Selection Process or after the issue of LOA or after the execution of the Agreement, as the case may be, any person in respect of any matter relating to the Project or the LOA or the Agreement, who at any time has been or is a legal, financial or technical advisor the Authority in relation to any matter concerning the Project;

- b) "fraudulent practice" means a misrepresentation or omission of facts or suppression of facts or disclosure of incomplete facts, in order to influence the Selection Process;
- c) "coercive practice" means impairing or harming, or threatening to impair or harm, directly or indirectly, any person or property to influence any person's participation or action in the Selection Process or the exercise of its rights or performance of its obligations by the Authority under this Agreement;
- d) "undesirable practice" means (i) establishing contact with any person connected with or employed or engaged by the Authority with the objective of canvassing, lobbying or in any manner influencing or attempting to influence the Selection Process; or (ii) having a Conflict of Interest; and
- e) "restrictive practice" means forming a cartel or arriving at any understanding or arrangement among Applicants with the objective of restricting or manipulating a full and fair competition in the Selection Process.
- f) "Anti-competitive practice" mean any collusion, bid rigging or anti- competitive arrangement, or any other practice coming under the purview of The Competition Act, 2002, between two or more bidders, with or without the knowledge of the

Authority, that may impair the transparency, fairness and the progress of the procurement process or to establish bid prices at artificial, non-competitive levels.

g) "Obstructive practice" materially impede the Authority's investigation into allegations of one or more of the above mentioned prohibited practices either by deliberately destroying, falsifying, altering; or by concealing of evidence material to the investigation; or by making false statements to investigators and/or by threatening, harassing or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation; or by impeding the Authority's rights of audit or access to information.

## 3.3 Confidentiality

- 3.3.1 The Consultancy shall maintain high level of professional ethics and shall not act in any manner, which is contrary to any laws and/or detrimental to ITPO's interest. The bidder shall treat as confidential anv and all data. information and records. obtained/received in performance/execution the responsibilities, in strict confidence and shall not reveal such data, information or records to any other person/party without the prior of ITPO, written approval the even after expiry/termination/determination of the Contract. ITPO shall take necessary legal and other remedial actions for infringement of this clause.
- 3.3.2 The Consultancy either during the term or within two years after the expiration or termination of this Agreement disclose any proprietary information, including information relating to reports, data, drawings, design software or other material, whether written or oral, in electronic or magnetic format, and the contents thereof; and any reports, digests or summaries created or derived from any of the foregoing that is provided by the Authority to the Consultancy; any information provided by or relating to the Authority, its technology, technical processes, business affairs or finances or any information relating to the Authority's employees, officers or other professionals or suppliers, customers, or contractors of the Authority; and any other information which the

Consultancy is under an obligation to keep confidential in relation to the Project, the Services or this Agreement ("Confidential Information"), without the prior written consent of the Authority.

Notwithstanding the aforesaid, the Consultancy may disclose Confidential Information to the extent that such Confidential Information:

- a) was in the public domain prior to its delivery to the Consultancy becomes a part of the public knowledge from a source other than the Consultancy;
- b) was obtained from a third party with no known duty to maintain its confidentiality;
- c) is required to be disclosed by Applicable Laws or judicial or administrative or arbitral process or by any governmental instrumentalities, provided that for any such disclosure, the Consultancy shall give the Authority, prompt written notice, and use reasonable efforts to ensure that such disclosure is accorded confidential treatment; and
- d) is provided to the professional advisors, agents, auditors or representatives of the Consultancy as is reasonable under the circumstances; provided, however, that the Consultancy shall require their professional advisors, agents, auditors or its representatives, to undertake in writing to keep such Confidential Information, confidential and shall use its best efforts to ensure compliance with such undertaking.

## 3.4 Liability of the Consultancy

- 3.4.1 The Consultancy's liability under this Agreement shall be determined by the Applicable Laws and the provisions hereof.
- 3.4.2 The Consultancy shall, subject to the limitation specified in Clause 3.4.3, be liable to the Authority for any direct loss or damage accrued or likely to accrue due to deficiency in Services rendered by it.
- 3.4.3 The Parties hereto agree that in case of negligence or wilful misconduct on the part of the Consultancy or on the part of any person or firm acting on behalf of the Consultancy in carrying out the

Services, the Consultancy, with respect to damage caused to the Authority's property, shall not be liable to the Authority:

- a) for any indirect or consequential loss or damage; and
- b) for any direct loss or damage that exceeds (a) the Agreement Value set forth in Clause of this Agreement, or (b) the proceeds the Consultancy may be entitled to receive from any insurance maintained by the Consultancy to cover such a liability, whichever of (a) or (b) is higher.
- 3.4.4 This limitation of liability specified in Clause 3.4.3 shall not affect the Consultancy's liability, if any, for damage to Third Parties caused by the Consultancy or any person or firm acting on behalf of the Consultancy in carrying out the Services subject, however, to a limit equal to 3 (three) times the Agreement Value.

## 3.5 Accounting, Inspection, and Auditing

The Consultancy Shall:

- a) keep accurate and systematic accounts and records in respect of the Services provided under this Agreement, in accordance with internationally accepted accounting principles and standards such as Indian Accounting Standards, GAAP, etc and in such form and detail as will clearly identify all relevant time charges and cost, and the basis thereof (including the basis of the Consultancy's costs and charges); and
- b) permit the Authority or its designated representative periodically, and up to one year from the expiration or termination of this Agreement, to inspect the same and make copies thereof as well as to have them audited by auditors appointed by the Authority.

## 3.6 Consultancy's Actions Requiring the Authority's prior approval

The Consultancy shall obtain the Authority's prior approval in writing before taking any of the following actions:

a) Appointing such members of the professional personnel as are not listed in Annexure 9;

b) any other action that is specified in this Agreement.

## 3.7 Reporting Obligations

- 3.7.1 The Consultancy shall submit to the Authority the reports and documents specified in the Agreement, in the form, in the numbers and within the time periods set forth therein.
- 3.7.2 The Consultancy shall electronically and by mail, submit fortnightly time reports of each of the Key Personnel, to the Authority. Such time reports shall be submitted on the 15th and the last day of each calendar month by end of the business day and shall include the number of hours expended on the Project by the Key Personnel on each working day of the fortnight covered by the time report. The time reports shall also include a brief description of work performed during that fortnight by each of the Key Personnel.

## 3.8 Documents Prepared by the Consultancy to be property of the Authority.

- 3.8.1 All reports and other documents (collectively referred to as "Consultancy Documents") prepared by the Consultancy in performing the Services shall become and remain the property of the Authority, and all intellectual property rights in such Consultancy Documents shall vest with the Authority. Any Consultancy Document, of which the ownership or the intellectual property rights do not vest with the Authority under law, shall automatically stand assigned to the Authority as and when such Consultancy Document is created, and the Consultancy agrees to execute all papers and to perform such other acts as the Authority may deem necessary to secure its rights herein assigned by the Consultancy
- 3.8.2 The Consultancy shall, not later than termination or expiration of this Agreement, deliver all Consultancy Documents to the Authority, together with a detailed inventory thereof. The Consultancy may retain a copy of such Consultancy Documents. The Consultancy shall not use these Consultancy Documents for purposes unrelated to this Agreement without the prior written approval of the Authority.

3.8.3 The Consultancy shall hold the Authority harmless and indemnified for any losses, claims, damages, expenses (including all legal expenses), awards, penalties or injuries (collectively referred to as "Claims") which may arise from or due to any unauthorised use of such Consultancy Documents, or due to any breach or failure on part of the Consultancy or its Sub- Consultancy or a Third Party to perform any of its duties or obligations in relation to securing the aforementioned rights of the Authority.

## 3.9 Materials furnished by the Authority.

Materials made available to the Consultancy by the Authority shall be the property of the Authority and shall be marked accordingly. Upon termination or expiration of this Agreement, the Consultancy shall furnish forthwith to the Authority, an inventory of such materials and shall dispose of such materials in accordance with the instructions of the Authority.

## 3.10 Providing Access to Project Office and Personnel

The Consultancy shall ensure that the Authority, and officials of the Authority having authorisation from the Authority, are provided unrestricted access to the office of the Consultancy and to all Personnel during office hours. The Authority's official, who has been authorised by the Authority in this behalf, shall have the right to inspect the Services in progress, interact with Personnel of the Consultancy and verify the records relating to the Services for his satisfaction.

## 3.11 Accuracy of Documents

The Consultancy shall be responsible for accuracy of the documents drafted and/ or vetted and data collected by it directly or procured from other agencies/authorities, estimates and all other details prepared by it as part of these services. Subject to the provisions of Clause 3.4, it shall indemnify the Authority against any inaccuracy in its work which might surface during implementation of the Project, if such inaccuracy is the result of any negligence or inadequate due diligence on part of the Consultancy or arises out of its failure to conform to good industry practice. The Consultancy shall also be

responsible for promptly correcting, at its own cost and risk, the documents including any re-survey I investigations.

## 4. Consultancy's Personnel

### 4.1 General

The Consultancy shall employ and provide such qualified and experienced Personnel as may be required to carry out the Services.

## 4.2 Deployment of Personnel

- 4.2.1 The designations, names, and other particulars of each of the Consultancy's Key Personnel required in carrying out the Services are described in Annexure 9 of this Agreement. The estimate of Personnel costs and man day rates are specified in Annexure 6 of this Agreement.
- 4.2.2 Adjustments with respect to the estimated periods of engagement of Personnel set forth in the aforementioned Annexure 9 may be made by the Consultancy by written notice to the Authority, provided that (i) such adjustments shall not alter the originally estimated period of engagement of any individual by more than 30% (thirty per cent), and (ii) the aggregate of such adjustments shall not cause payments under the Agreement to exceed the Agreement Value set forth in Clause 6.1.2 of this Agreement by more than 25% (twenty five per cent) thereof. Any other adjustments shall only be made with the written approval of the Authority.
- 4.2.3 If additional work is required beyond the scope of the Services specified in the Terms of Reference, the estimated periods of engagement of Personnel, set forth in the Annexes of the Agreement may be increased by agreement in writing between the Authority and the Consultancy, provided that any such increase shall not, except as otherwise agreed, cause payments under this Agreement to exceed the Agreement Value set forth in Clause 6.1.2.

### 4.3 Approval of Personnel

- 4.3.1. The Key Personnel listed in Annexure 9 of the Agreement are hereby approved by the Authority. No other Key Personnel shall be engaged without prior approval of the Authority.
- 4.3.2. If the Consultancy hereafter proposes to engage any person as Professional Personnel, it shall submit to the Authority its proposal along with a CV of such person in the form provided at Annexure-10 of this RFP. The Authority may approve or reject such proposal within 14 (fourteen) days of receipt thereof. In case the proposal is rejected, the Consultancy may propose an alternative person for the Authority's consideration. In the event the Authority does not reject a proposal within 14 (fourteen) days of the date of receipt thereof under this Clause 4.3, it shall be deemed to have been approved by the Authority.

## 4.4 Substitution of Key Personnel

The Authority expects all the Key Personnel specified in the Proposal to be available during implementation of the Agreement. The Authority will not consider any substitution of Key Personnel except under compelling circumstances beyond the control of the Consultancy and the concerned Key Personnel. Such substitution shall be limited to not more than two Key Personnel subject to equally or better qualified and experienced personnel being provided to the satisfaction of the Authority. Without prejudice to the foregoing, substitution of the Financial Expert shall be permitted only upon reduction of remuneration equal to 20% (twenty per cent) of the total remuneration specified for the Key Personnel who is proposed to be substituted.

### 4.5 Working Hours, Overtime, Leave, etc.

The Personnel shall not be entitled to be paid for overtime nor to take paid sick leave or vacation leave except as specified in the Agreement, and the Consultancy's remuneration shall be deemed to cover these items. All leave to be allowed to the Personnel is excluded from the man days of service set forth in Annexure 9. Any taking of leave by any Personnel for a period exceeding 7 days shall be subject to the prior approval of the Authority, and the Consultancy shall ensure that any absence on leave will not delay the progress and quality of the Services.

### 4.6 Financial Expert and Project Manager

The person designated as the Financial Expert of the Consultancy's Personnel shall be responsible for the coordinated, timely and efficient functioning of the Personnel. In addition, the Consultancy shall designate a suitable person as Project Manager (the "Project Manager") who shall be responsible for day-to-day performance of the Services.

## 5. Obligations of the Authority

### 5.1 Assistance in Clearances etc.

Unless otherwise specified in the Agreement, the Authority shall make best efforts to ensure that the Government Shall:

- a) provide the Consultancy with work permits and such other documents as may be necessary to enable the Consultancy to perform the Services;
- b) facilitate prompt clearance through customs of any property required for the Services; and
- c) issue to officials, agents and representatives of the Government all such instructions as may be necessary or appropriate for the prompt and effective implementation of the Services.

### 5.2 Access to Land and Property

The Authority warrants that the Consultancy shall have, free of charge, unimpeded access to the site of the project in respect of which access is required for the performance of Services; provided that if such access shall not be made available to the Consultancy as and when so required, the Parties shall agree on (i) the time extension, as may be appropriate, for the performance of Services, and (ii) the additional payments, if any, to be made to the Consultancy as a result thereof pursuant to Clause 6.1.3.

### 5.3 Change in Applicable Law

If, after the date of this Agreement, there is any change in the Applicable Laws with respect to taxes and duties which increases or decreases the cost or reimbursable expenses incurred by the Consultancy in performing the Services, by an amount exceeding 2% (two per cent) of the Agreement Value specified in Clause 6.1.2, then the remuneration and reimbursable expenses otherwise payable to the Consultancy under this Agreement shall be increased or decreased accordingly by agreement between the Parties hereto, and corresponding adjustments shall be made to the aforesaid Agreement Value.

All service tax and other taxes other than income tax, as may be applicable from time to time, on the payment of the professional fees to the Consultancy, shall be borne by the Authority.

## 5.4 Payment

In consideration of the Services performed by the Consultancy under this Agreement, the Authority shall make to the Consultancy such payments and in such manner as is provided in Clause 6 of this Agreement.

### 6. Payment of the Consultancy

### 6.1 Cost Estimates and Agreement Value

- 6.1.1 An abstract of the cost of the Services payable to the Consultancy is set forth in Annexure 5.
- 6.1.2 Except as may be otherwise agreed under Clause 2.6 and subject to Clauses 4.2.2 and 6.1.3, the payments under this Agreement shall not exceed the agreement value specified herein (the "Agreement Value"). The Parties agree that the Agreement Value is ........... (Rupees), which does not include the Additional Costs specified in Annex-4 (the "Additional Costs").
- 6.1.3 Notwithstanding anything to the contrary contained in Clause 6.1.2, if pursuant to the provisions of Clause 2.6, the Parties agree that additional payments shall be made to the Consultancy in order to cover any additional expenditures not envisaged in the cost estimates

referred to in Clause 6.1.1 above, the Agreement Value set forth in Clause 6.1.2 above shall be increased by the amount or amounts, as the case may be, of any such additional payments.

## 6.2 Currency of Payment

All payments shall be made in Indian Rupees. The Consultancy shall be free to convert Rupees into any foreign currency as per Applicable Laws.

### 6.3 Mode of billing and payment

Billing and payments in respect of Services shall be made as follows:

- a) The Consultancy shall be paid for its services as per the Payment Schedule at Section 4.7 of the TOR, and the rates specified in Annexure 6 of this Agreement, subject to the Consultancy fulfilling the following conditions:
  - (i) No payment shall be due for the next stage till the Consultancy completes to the satisfaction of the Authority the work pertaining to the preceding stage.
  - (ii) The Authority shall pay to the Consultancy, only the undisputed amount.
  - (iii) The Authority shall cause the payment due to the Consultancy to be made within 30 (thirty) days after the receipt by the Authority of duly completed bills with necessary particulars (the "Due Date"). Interest at the rate of 10% (ten per cent) per annum shall become payable by the Authority as from the Due Date on any amount due by, but not paid on or before, such Due Date.
  - (iv) The final payment under this Clause 6.3 shall be made only after the final Deliverable shall have been submitted by the Consultancy and approved as satisfactory by the Authority. The Services shall be deemed completed and finally accepted by the Authority and the final Deliverable shall be deemed approved by the Authority as satisfactory upon expiry of 60 (sixty) days after receipt of the final Deliverable unless the Authority, within such 60 (sixty) day period, gives written notice to the Consultancy specifying in detail, the deficiencies in the Services. The Consultancy shall thereupon promptly make any necessary

- corrections and/or additions, and upon completion of such corrections or additions, the foregoing process shall be repeated. The Authority shall make the final payment upon acceptance or deemed acceptance of the final Deliverable by the Authority.
- (v) Any amount which the Authority has paid or caused to be paid in excess of the amounts actually payable in accordance with the provisions of this Agreement shall be reimbursed by the Consultancy to the Authority within 30 (thirty) days after receipt by the Consultancy of notice thereof. Any such claim by the Authority for reimbursement must be made within 1 (one) year after receipt by the Authority of a final report in accordance with Clause 6.3. Any delay by the Consultancy in reimbursement by the due date shall attract simple interest @10% (ten per cent) per annum.
- (vi) All payments under this Agreement shall be made to the account of the Consultancy as may be notified to the Authority by the Consultancy

## 7. Liquidated Damages and Penalities

## 7.1 Performance Security

- 7.1.1 For the purposes of this Agreement, performance security shall be deemed to be an amount equal to 5% (five percent) of the Agreement Value (the "Performance Guarantee"); provided, however, that the Consultancy shall not be required to provide a Performance Guarantee in the form of a bank guarantee or cash deposit.
- 7.1.2 Notwithstanding anything to the contrary contained in Clause 7.1.1, as and when payments become due to the Consultancy for its Services, the Authority shall retain by way of Performance Guarantee, 5% (five) of all the amounts due and payable to the Consultancy, to be appropriated against breach of this Agreement or for recovery of liquidated damages as specified in clause.
- 7.1.3 The balance remaining out of the Performance Guarantee shall be returned to the Consultancy at the end of three months after the expiry of this Agreement pursuant to Clause 2.4 hereof. For the avoidance of doubt, the parties hereto expressly agree that in addition

to appropriation of the amounts withheld hereunder, in the event of any default requiring the appropriation of further amounts comprising the Performance Guarantee, the Authority may make deductions from any subsequent payments due and payable to the Financial Consultancy hereunder, as if it is appropriating the Performance Guarantee in accordance with the provisions of this Agreement.

7.1.4 The Consultancy may, in lieu of retention of the amounts as referred to in Clause 7.1.2 above, furnish a Bank Guarantee substantially in the form specified at Annexure 12 of this Agreement.

## 7.2 Liquidated Damages

## 7.2.1 Liquidated Damages for error /variation

In case any error or variation is detected in the reports submitted by the Consultancy and such error or variation is the result of negligence or lack of due diligence on the part of the Consultancy, the consequential damages thereof shall be quantified by the Authority in a reasonable manner and recovered from the Consultancy by way of deemed liquidated damages, subject to a maximum of the Agreement Value.

### 7.2.2 Liquidated Damages for Delay

In case of delay in completion of Services, liquidated damages not exceeding an amount equal to 0.2% (zero-point two percent) of the Agreement Value per day, subject to a maximum of 10% (ten percent) of the Agreement Value shall be imposed and shall be recovered by appropriation from the Performance Security or otherwise. However, in case of delay due to reasons beyond the control of the Consultancy, suitable extension of time shall be granted.

## 7.2.3 Encashment and appropriation of Performance Security

The Authority shall have the right to invoke and appropriate the proceeds of the Performance Security, in whole or in part, without notice to the Consultancy in the event of breach of this Agreement or

for recovery of liquidated damages specified in this Clause 7.2.

## 7.3 Penalty for deficiency in Services

In addition to the liquidated damages not amounting to penalty, as specified in Clause 7.2, warning may be issued to the Consultancy for minor deficiencies on its part. In the case of significant deficiencies in Services causing adverse effect on the Project or on the reputation of the Authority, other penal action including debarring for a specified period may also be initiated as per policy of the Authority.

### 8. Fairness and Good Faith

### 8.1 Good Faith

The Parties undertake to act in good faith with respect to each other's rights under this Agreement and to adopt all reasonable measures to ensure the realisation of the objectives of this Agreement.

### 8.2 Operation of the Agreement

The Parties recognise that it is impractical in this Agreement to provide for every contingency which may arise during the life of the Agreement, and the Parties hereby agree that it is their intention that this Agreement shall operate fairly as between them, and without detriment to the interest of either of them, and that, if during the term of this Agreement either Party believes that this Agreement is operating unfairly, the Parties will use their best efforts to agree on such action as may be necessary to remove the cause or causes of such unfairness, but failure to agree on any action pursuant to this Clause 8.2 shall not give rise to a dispute subject to arbitration in accordance with Clause 9 hereof.

## 9. Settlement of Disputes

### 9.1 Arbitration

9.1.1 In case of any dispute, both the parties shall make all efforts to

resolve by way of conciliation process. In the event any doubt, dispute or difference arising out of or in relation to the Contract remains unresolved, both the parties to the Contract will mutually appoint a Sole Arbitrator, in accordance with the Arbitration and Conciliation Act 1996.

- 9.1.2 The provisions of Arbitration & Conciliation Act, 1996 (as amended from time to time) shall apply to both the parties.
- 9.1.3 The fee payable to the Arbitrator shall be paid equally by both the parties. The language used in the arbitral proceedings shall be English.
- 9.1.4 The venue of the arbitration proceedings shall be the Office of ITPO, i.e. Bharat Mandapam, New Delhi.

### 9.2 Jurisdiction

9.2.1 All disputes arising out of and in relation to the contract between the parties herein shall be governed by Laws of India subject to the exclusive jurisdiction of the courts of Delhi only.

## 9.3 Indemnity

9.3.1 The Consultancy shall indemnify, defend and hold ITPO and its officers/officials harmless against any and all proceedings, actions, losses, damages, expenses, costs and third party claims whatsoever – whether financial or otherwise, including liability for payment of contributions/dues to EPFO/ESIC/Govt. Departments/Local Bodies/Statutory Authorities etc. which ITPO may sustain, incur, suffer or be exposed to at any time during the subsistence of the Contract and subsequent thereto relating to the period of Contract, arising out of a breach by the Successful Bidder, its sub-contractors, sub-agents, employees, etc. of any of its obligations under the Contract

IN WITNESS WHEREOF, the Parties hereto have caused this Agreement to be signed in their respective names as of the day and year first above written.

For and on behalf of Consultancy For and on b	ehalf of Authority
rol and on behalf of Consultancy For and on b	criair or macriority
(Signature) (Signature)	
(Name) (Name)	
(Designation) (Designation)	
(Address) (Address)	
In the presence of:	
1 2	

## **Annexure 2 Letter of Award**

<<Letter Head of Company>>

Subject: Appointment of Consultancy for <Name of Project>

Reference: Your Proposal Against Tender <No.> dated <dd/mm/yyyy>

Sir/Madam,

- I. Subsequent to the Submission of your bid against the reference cited above and having qualified in the selection of Consultancy for the <Name of Project>, the approval of the competent authority is hereby conveyed through this LoA with project fee in Rs..... (<amount in words>) (inclusive of taxes)
- II. The Letter of Award (LoA) is sent herewith in duplicate along with the copy of the Contract Agreement, You are requested to return one copy of the LoA duly accepted and signed by the Authorized signatory within 07 (seven) days of the issue of this LoA
- III. The Performance Security of Rs ...... (<Amount in Words>) to be submitted to ITPO at Address xxxx within 07 days of the issue of this LoA.
- IV. Furthermore, you shall execute the Contract Agreement confirming the acceptance to the Terms & Conditions of the RFP document.
- V. It may be further noted that until formal contract agreement is executed, this LoA will constitute a binding contract between <Name of TA> and ITPO.
- VI. The Scope of work, other terms and condition as covered in the tender document as well its subsequent amendments through corrigendum also form part of this LoA.

Your Faithfully, LoA Accepted

<Signature of Officer> <Signature of Authorised

Signatory>

<Name of Officer> < Designation>

## **Annexure 3 Eligible Assignments of Applicant**

<To be submitted on letterhead of responding firm>

(Date and Reference)

To,

<Name and Assignment>

- 1. Name of the Applicant:
- 2. Category for which Eligible Assignment submitted
- 3. Name of the Project:
- 4. Type of Project
- 5. Project Specifications
- 6. Description of services performed by the applicant
- 7. Name of client and Address:
- 8. Name, Telephone no. of client's representative:
- 9. Estimated capital cost of Project (In Rs. Cr. Or US\$ million):
- 10. Payment received by the Applicant as professional fees (in Rs. Crore)
- 11. Start date of the services (month/year):
- 12. Finish date of the services (month/year):
- 13. Brief description of the project:

Notes:

Use separate sheet for each Eligible

Experience of undertaking PPP projects in <named sector>

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7221	חוווכ	111

## **Annexure 4 Financial Letter**

<covering (on="" applicant's="" head)="" letter=""></covering>
(Date and Reference)
To,
Dear Sir,
Subject: Appointment of Consultancy for Study of Economic Impact and its Contribution to the GDP by MICE Events at Bharat Mandapam
I/We, (Applicant's name) herewith enclose the Financial Proposal for selection of my/our firm as Consultancy for above.
I/We agree that this offer shall remain valid for a period of 75(seventy-five) days from the Proposal Due Date or such further period as may be mutually agreed upon.
Yours faithfully,
(Signature, name and designation of the authorised signatory)

## **Annexure 5 Financial Proposal**

S.No	Description	Amount without taxes (INR)	Applicable Taxes (INR)	Total Cost (INR incl. taxes)
1.	Total			
	professional fees			
	for the			
	Economic			
	Impact Study of			
	Bharat			
	Mandapam			

### Note:

- 1. The financial evaluation shall be based on the Total Financial Bid.
- 2. All payments shall be made in Indian Rupees and shall be subject to applicable Indian laws, withholding taxes if any.
- 3. For the avoidance of doubt, it is clarified that all taxes, excluding GST, shall be deemed to be included in the cost shown under different items of Financial Proposal.
- 4. The Bidder shall be paid only GST over and above the cost of Financial Proposal. Further, all payments shall be subjected to deduction of taxes at source as per applicable laws.

Signature, name, and designation of the Authorized Signatory Name of Firm:

Address:

## **Annexure 6 Estimates of Personnel Cost**

S.No	Name of	Position	Man-Month	Time in	Total
	Personnel		Rate (Rs)	Months	Amount
					(Rs)
1.					
2.					
3.					
	Total				

#### Note:

All payments shall be made in Indian Rupees and shall be subject to applicable Indian laws, withholding taxes if any.

Signature, name, and designation of the Authorized Signatory Name of Firm: Address:

## **Annexure 7 Complete Certificate**

#### «Letter Head of Company»

This is to inform that <Name of Consultancy/Consultancy> has assisted the company to provide< type of services> for<Name of project>. The assignment was for a period of<number of months> start w.e.f from<Start Date of Assignment>

S.No	References	Proj	ect Details
1.	RFP Reference		
2.	Project Title		
3.	Location		
4.	Scope of Work		
5.	Fee (Including		
	Taxes)		
6.	Engagement	From	То
	Period		
7.	Current Status		

The scope of work assigned to the Name of Consultancy are as follows:

1.

2.

3

S.No	Milestones	Completion Remarks
1.		
2.		
3.		
4.		
5.		

<Name of Consultancy> performance has been found to be satisfactory with respect to services provided in relation to the above listed scope under this assignment.

<Signature of Officer>
<Name of Officer>
<Designation>

# Annexure 8 Feedback Form/Survey of Performance Consultancy on an Assignment

«Letter Head of Company»

Consultancy Details		
Name of the		
Organisation		
Name		
Role		
Contact (Tele/E-		
Mail/Fax)		

Engagement Details				
RFP Reference	< <reference id="" of="" rfp="" the="">&gt;</reference>			
Client Name	< <cli>ent Name&gt;&gt;</cli>			
Name of Customer	< <insert client="" nar<="" td=""><td>ne as per Contract&gt;&gt;</td></insert>	ne as per Contract>>		
Supplier	< <name entity="" of="" the="">&gt;</name>			
Contract Title	< <name as="" contract="" of="" per="" project="" the="">&gt;</name>			
Total Project Outlay	< <total cost="" imp<="" of="" td=""><td>olementation&gt;&gt;</td></total>	olementation>>		
Period of Engagement	From	То		
Description of Services				
Engagement Fee	< <including gst="">&gt;</including>			
Engagement Partner				

Aspects of Engagement	Exception	Satisfactor	Needs	Please
	al	У	Improvemen	Provide
			t	Justificatio
	Indicate	by (Tick) as	applicable	n
Project Management				
a) Approach to				
Assignment				
b) Responsive to client's				
needs (willingness to				
put in the effort				
required to complete				
the project)				
c) Adherence to				
deadlines				
Technical Skills				

As	pects of Engagement	Exception	Satisfactor	Needs	Please
	F	al	y	Improvemen	Provide
			3	t	Justificatio
		Indicate	by (Tick) as	annlicable	n
Pr	oject Management	111410400	23 (11011) 45	принале	
a)	Requisite Knowledge,				
α,	understanding of				
	business / process				
	and skills needed to				
	effectively perform				
	· -				
<b>1</b> <sub>2</sub> )	engagement				
D)	Communication and				
	Reporting Skills				
c)	Ability to Identify the				
	main issues during				
	the engagement (i.e.,				
	analyze information,				
	identify problem				
	areas / issues,				
	identify alternative				
	resolutions,				
	document work				
	accurately)				
d)	Responsiveness and				
	approachability				
	(response to				
	constructive				
	feedback, Willing to				
	change, easy to				
	approach)				
	Deliverable				
a)	Quality of the work				
	product / deliverable,				
b)	Relevance of				
	recommendations/ins				
	ights provided (were				
	they constructive,				
	creative, accurate				
	and actionable?)				
	/		l	j	I

Overall Rating	Exceptional	Satisfactory	Needs Improvement
(Please tick into the appropriate box)			

additional Inputs / comments	
	Circulations of Office
	<signature of="" office=""> <name of="" officer=""></name></signature>
	<name of="" officer=""> <designation></designation></name>
	<pre></pre>
lote:	
(1) Exceptional Category may or score of 4-5 (on a 5-po	y be ascertained that a score of >= 80% (from 100%) int scale)
(2) Satisfactory category may 100%) or a score of 2-3 (c	y be ascertained that a score of 60 to 80% (from on a 5-point scale)
(3) Needs Improvement category 100%) or a score of 0-1 (constant)	gory may be ascertained that a score of >60% (from on a 5-point scale)

# **Annexure 9 Particulars of Key Personnel**

S.No	Designation of Key Personnel	Name	Educational Qualification	Length of Professional	Present Employment		No. of Eligible Assignments
	i cisoinici		Quanneation	Experience	Name of Firm	Employed Since	1100151111101110
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
1.	Project Manager						
2.	Consultant						

Refer Annexure 3 Eligible Assignments of Key Personnel

1. Proposed Position:

# Annexure 10 Curriculum Vitae (CV) of Professional Personnel

	•	
2.	Name of Personnel:	
3.	Date of Birth:	
4.	Nationality:	
5.	Educational Qualifications:	
6.	Employment Record:	
	(Starting with present position, list in reverse order every en	nployment held.)
7.	List of projects on which the Personnel has worked.	
	Name of Project	Description of responsibilities
Ce	rtification:	
	a) I am willing to work on the Project and I will be available required.	for the entire duration of the Project assignment as

b) I, the undersigned, certify that to the best of my knowledge and belief, this CV correctly describes my qualifications, my experience and me.

(Signature and name of the Professional Personnel)  $\,$ 

Place.....

(Signature and name of the authorised signatory of the Applicant)

1.Details of the Firm

Firm's Name, Address and Telephone

Name and Telephone No. of the Contact Person

#### Notes:

- 1. Use separate form for each Key Personnel and Professional Personnel.
- 2. In the case of Financial Expert, only those assignments shall be included where the Financial Expert worked as the Team leader or part of the financial team in the relevant organization with mandatory required experience and qualification.

### Fields of Expertise

No. of Years in business in the above Fields

3. Each page of the CV shall be signed in ink by both the Personnel concerned and by the Authorised Representative of the Applicant firm along with the seal of the firm. Photocopies will not be considered for evaluation.

## **Annexure 11 Bank Guarantee for Performance Security**

To,

India Trade Promotion Organisation,

Ministry of Commerce and Industry, Govt. of India

Bharat Mandapam, New Delhi

Pin - 110001

1. We, (Bank) do hereby undertake to pay the amount due and payable under this Guarantee without any demur, merely on a demand from the Authority stating the amount claimed is due by way of loss or damage caused to or would be caused to or suffered by the Authority by reason of breach by the said Consultancy or any of the terms conditions contained in the said timeframe or by reason of the Consultancy's failure to perform the said Agreement. Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding INR.................. (Rupees only).

- 2. We, (Bank) undertake to pay the Employer any money so demanded notwithstanding any dispute or disputes raised by the Consultancy in any suit or proceeding pending before any court or Tribunal relating thereto, liability under this present being absolute unequivocal. The payment so made by us under this guarantee shall be valid discharge of our liability for payment there under and the Consultancy shall have no claim against us for making such payment.
- 3. We, (Bank) further agree that the Guarantee herein contained shall remain full force and effect till completion of project work to the complete satisfaction of the Authority in terms of conditions of contract and Letter of Award (LoA) and that it shall continue to be enforceable till all the dues of the Employer under or by virtue of the said Agreement have been fulfilled and its claim satisfied or till the scheduled date of completion of Works as per the Agreement. We (Bank) shall consider that the terms and conditions of the said Agreement have been fully and properly carried out by the said Consultancy and accordingly discharge this Guarantee after 90 days from the date of completion of the said contract unless a demand or claim under this Guarantee is served by the Authority in writing on the bank but before the expiry of the said period in which case it shall be enforceable against the bank notwithstanding the fact that same is enforced after the expiry of the said period or after the extended period as the case may be.
- 4. We, (Bank) further agree with the Authority that the Authority shall have fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the said Agreement or to extend time or performance by the said Consultancy from time to time or to postpone for any time or from time to time any of the powers exercisable by the Employer against the said Consultancy and to forbear or enforce any of the terms and conditions relating to the said Agreement and we shall not be relieved from our liability by reason of any such variation or extension being granted to the said Consultancy or for any forbearance, act or omission on the part of the Authority or any indulgence by the Authority to the said Consultancy or by any such matter or thing whatsoever which under the law relating to sureties would, but for the provision, have effect of so relieving us.

- 5. It shall not be necessary for the Employer to proceed against the Consultancy before proceeding against the Bank and the guarantee herein contained shall be enforceable against the bank notwithstanding any security which the Authority may have obtained or obtain from the Consultancy at the time when proceedings are taken against the bank hereunder be outstanding unrealized.
- 7. This Guarantee will not be discharged even if there is a change in the constitution of the Bank or the Consultancy.
- 8. We, (Bank) lastly undertake not to revoke this Guarantee during its currency except with the previous consent of the Employer in writing.

Dated the of 2022
For
(Indicate the name of bank
Signature
Name of the Officer
(In Block Capitals

Code No......

Name of the bank and Branch (SEAL)