

**India Trade Promotion Organisation  
Pragati Maidan. New Delhi-110001**

**(Tender No. ITPO/CD/RAC/2008 dated July 11<sup>th</sup>, 2008)**

**Technical Bid**

Name of the bidder: \_\_\_\_\_

Mailing address: \_\_\_\_\_

Contact Executive  
(Name & designation) \_\_\_\_\_

Tel: \_\_\_\_\_ Fax: \_\_\_\_\_

E-mail: \_\_\_\_\_ Website: \_\_\_\_\_

VAT/TIN No. \_\_\_\_\_ Service Tax No. \_\_\_\_\_  
*(Please attach copies of certificates and latest returns)*

ISO 9001-2000 Regn. No. \_\_\_\_\_ ISO URL website \_\_\_\_\_  
*(Please attach copies of ISO certificate and latest EPF & ESI returns for last 3 months)*

Annual turnover during last fiscal \_\_\_\_\_ Rs. \_\_\_\_\_  
*(attach copy of audited Balance Sheet)*

No. of hardware professionals in company \_\_\_\_\_

No. of software professionals in company \_\_\_\_\_

Details of EMD DD No. \_\_\_\_\_ dated \_\_\_\_\_

Drawn on \_\_\_\_\_

Details of tender cost DD No. \_\_\_\_\_ dated \_\_\_\_\_

Drawn on \_\_\_\_\_

Or ITPO's Receipt No. \_\_\_\_\_ dated \_\_\_\_\_

Date: \_\_\_\_\_

\_\_\_\_\_  
*(Signature with seal of company)*

**India Trade Promotion Organisation**  
**(A Govt. of India Enterprise)**  
**Computer Department**  
**Pragati Bhavan, Pragati Maidan**  
**New Delhi**

(Tender No. ITPO/CD/RAC/2008 dated July 11<sup>th</sup>, 2008)

**Commercial Bid**

Name of the company : \_\_\_\_\_

Mailing address : \_\_\_\_\_  
 \_\_\_\_\_

Contact Executive : \_\_\_\_\_  
 (Name & designation)

Tel: \_\_\_\_\_ Fax: \_\_\_\_\_

E-mail: \_\_\_\_\_ website: \_\_\_\_\_

Sl. No.	Description	Annual Price (Rs.)
1.	<b>DBA Annual Support for:</b> 1. Maintenance of Oracle Server 2. Scripts for back-up 3. Troubleshooting of problems – unlimited 4. Periodic visits for preventive maintenance to: i) improve the availability window of the applications to the users by making the application database robust and improving its response time ii) take preventive action for the database to be available to the users iii) plan for disaster recovery and in time performance and tuning by: I. Performance tuning of the database on a period basis II. Preventive/pro-active action against possible disaster III. Security of Oracle database	
	<b>Tax @</b>	
	<b>Total Amount</b>	
	<b>(in words) Rupees</b>	

Date: \_\_\_\_\_

\_\_\_\_\_  
 (Signature with seal of Company)