

**India Trade Promotion Organisation**  
**(A Govt. of India Enterprise)**  
**Computer Department**  
**Pragati Bhavan, Pragati Maidan**  
**New Delhi**

(Tender No. ITPO/CD/AMCs/2010 dated August 30<sup>th</sup>, 2010)

**Commercial Bid- Part-IV**

Name of the company : \_\_\_\_\_

Mailing address : \_\_\_\_\_

Contact Executive : \_\_\_\_\_  
 (Name & designation)

Tel: \_\_\_\_\_ Fax: \_\_\_\_\_

E-mail: \_\_\_\_\_

website: \_\_\_\_\_

Sl. No.	Description	Annual Price (Rs.)
1.	<b>DBA Annual Support with one resident engineer for:</b> <ol style="list-style-type: none"> <li>1. Maintenance of Oracle Server</li> <li>2. Scripts for back-up</li> <li>3. Troubleshooting of problems – unlimited</li> <li>4. Periodic fine tuning for preventive maintenance to:               <ol style="list-style-type: none"> <li>i) improve the availability window of the applications to the users by making the application database robust and improving its response time</li> <li>ii) take preventive action for the database to be available to the users</li> <li>iii) plan for disaster recovery and in time performance and tuning by:                   <ul style="list-style-type: none"> <li>➤ Performance tuning of the database on a period basis</li> <li>➤ Preventive/pro-active action against possible disaster</li> <li>➤ Security of Oracle database</li> </ul> </li> </ol> </li> </ol>	
	<b>Tax @</b>	
	<b>Total Amount</b>	
	<b>(in words) Rupees</b>	

Date: \_\_\_\_\_

(Signature with seal of Company)